SAPinsider

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DETAILED FINDINGS

From The Benchmark Report:

Automating and Integrating GRC Processes

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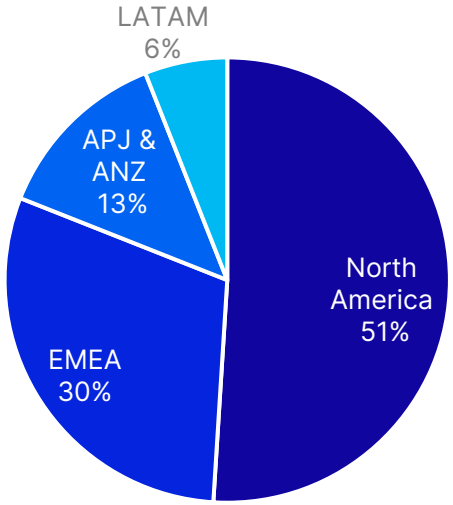
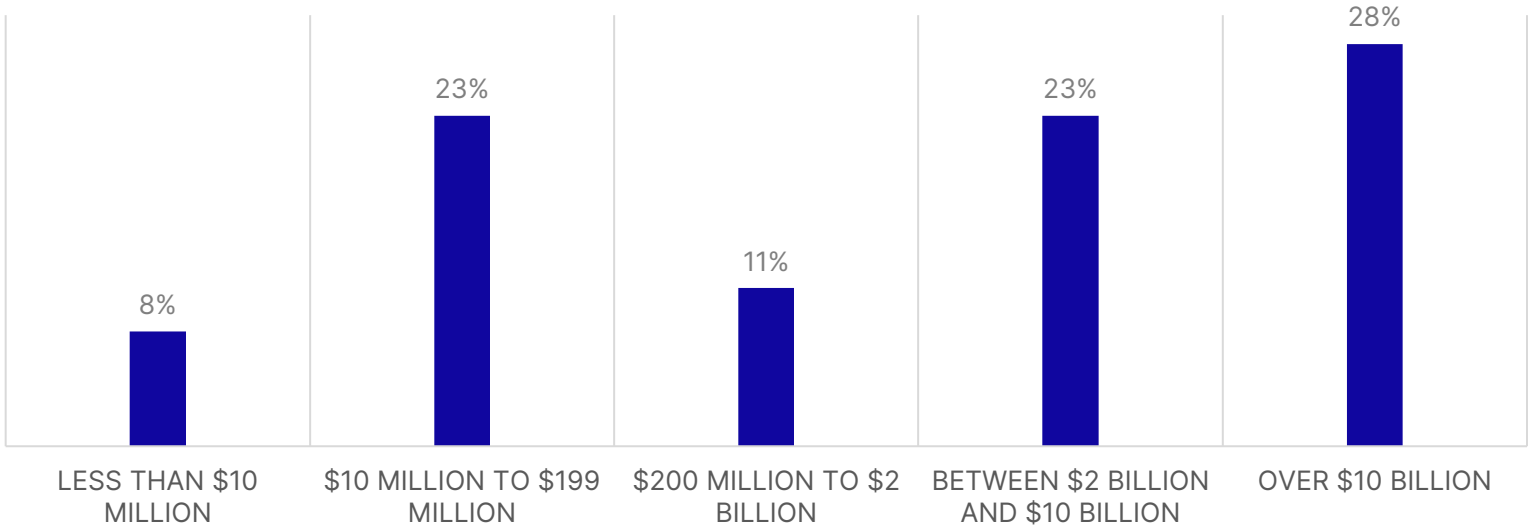
Between March and June 2024, SAPinsider surveyed 170 of its community members to understand how they are integrating and infusing automation into their GRC processes.

The survey participants came from various geographical regions worldwide and represented diverse organization sizes, contributing to a comprehensive dataset.





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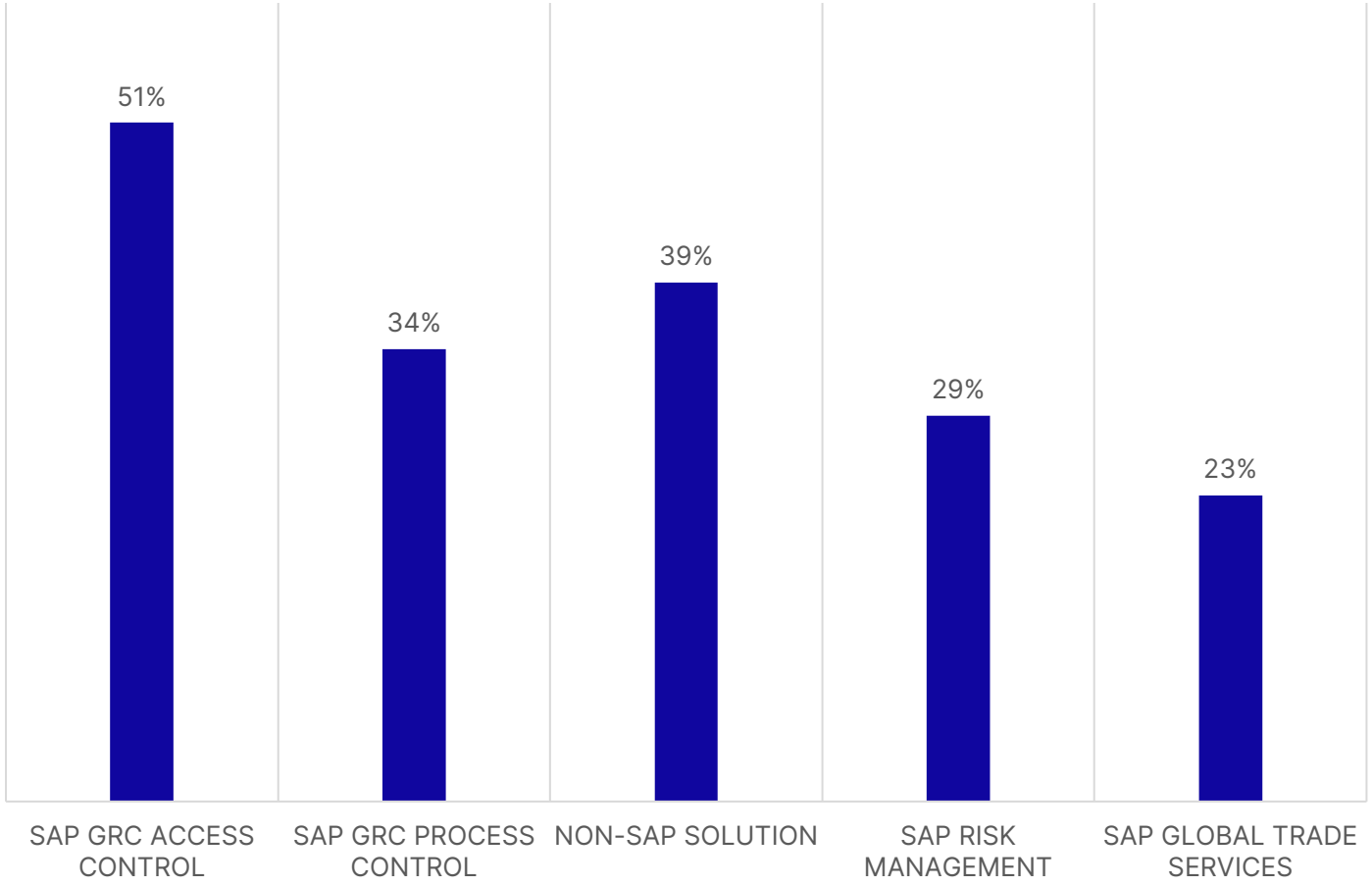
The SAPinsider community uses a wide variety of different GRC systems and applications. By far the most common is SAP GRC Access Control, used by 51% of respondents. Non-SAP solutions ranked second used by 39% of respondents.

SAP organizations have shown that they prioritize control over their processes and who can access sensitive data.

Beyond SAP's GRC features, More than one in three respondents said they used a third-party solution to meet their GRC needs.

GRC Systems and Applications in Use



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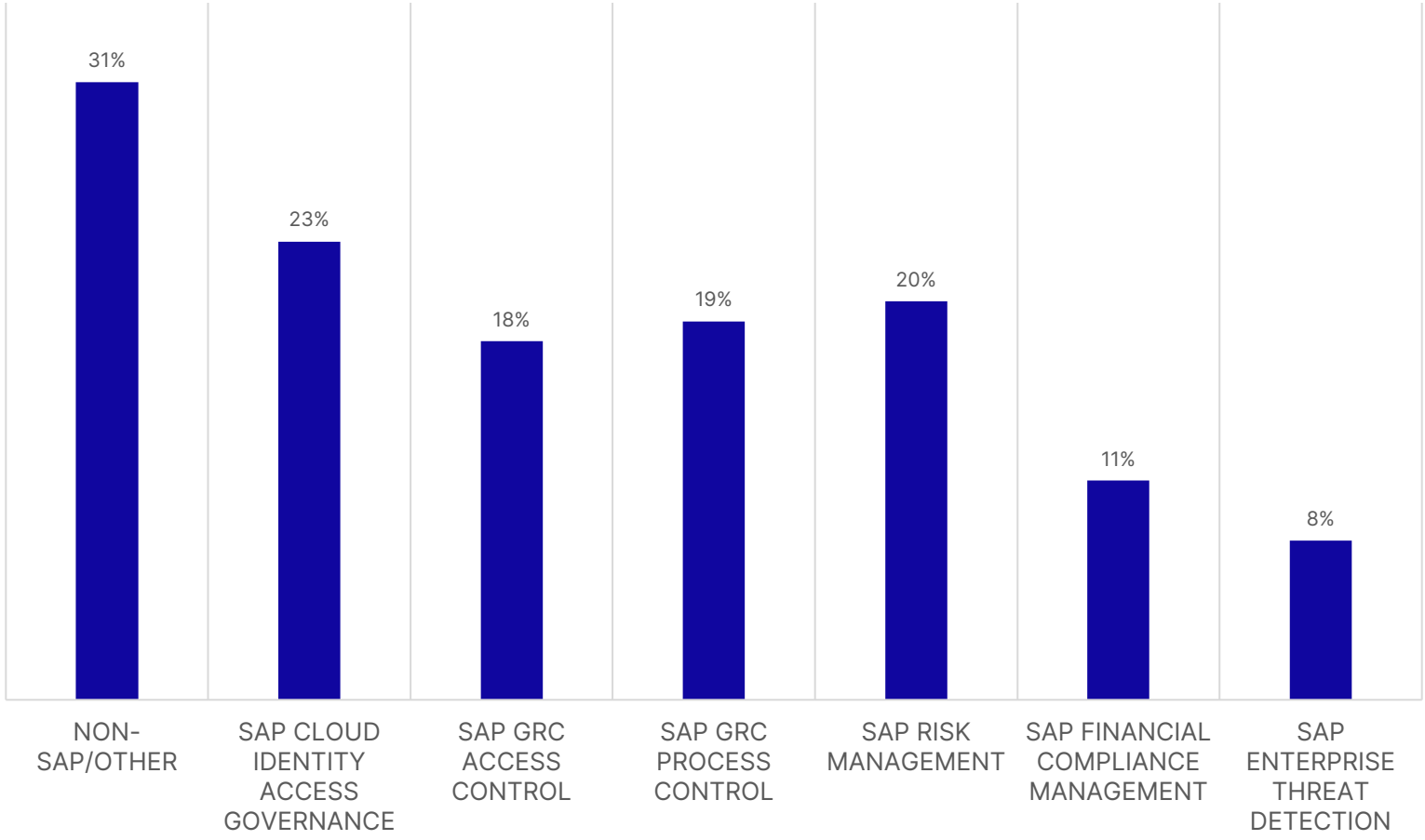
With the wide array of different GRC solutions available in the market, companies plan to turn to third-party solutions more than any other SAP solution in the near future.

Even though SAP Cloud Identity Access Governance is not one of the most commonly-used solutions currently, 23% of respondents plan to implement it.

With SAP's future innovations coming via the cloud, businesses need to ensure that their cloud environments have identity management and access governance accounted for.

GRC Systems and Applications Planned To Be Implemented



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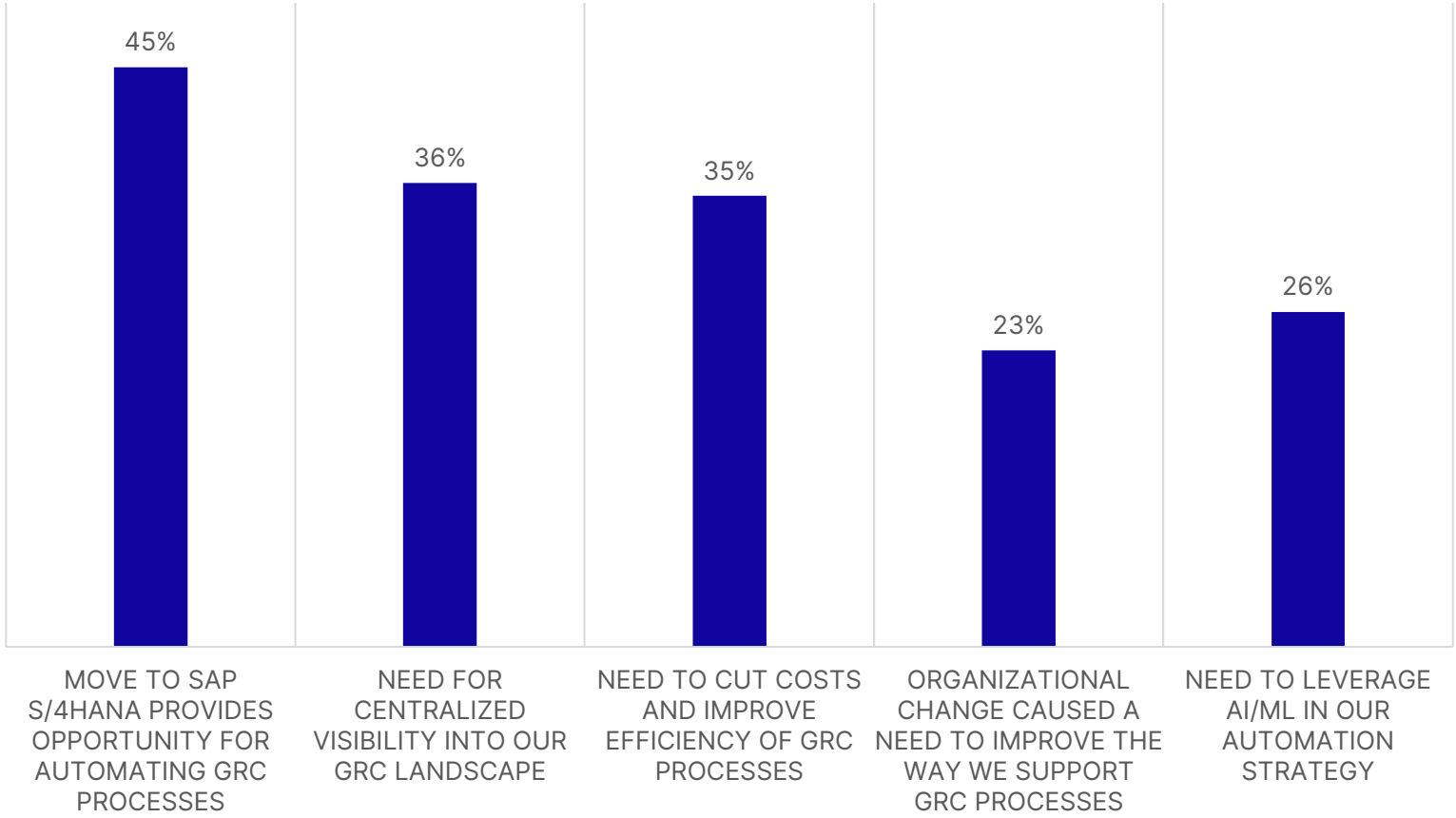
Like many other aspects of the SAP ecosystem, the move to SAP S/4HANA is the most significant driver affecting GRC processes, cited by nearly half (45%) of respondents. The new ERP offers enhanced GRC automation capabilities to help companies meet their GRC goals.

Another significant share (36%) are influenced by the need to centralize visibility into the GRC landscape.

As with other projects, the need to cut costs and improve efficiency (35%) plays a role in GRC strategy as well.

Drivers Influencing GRC Processes



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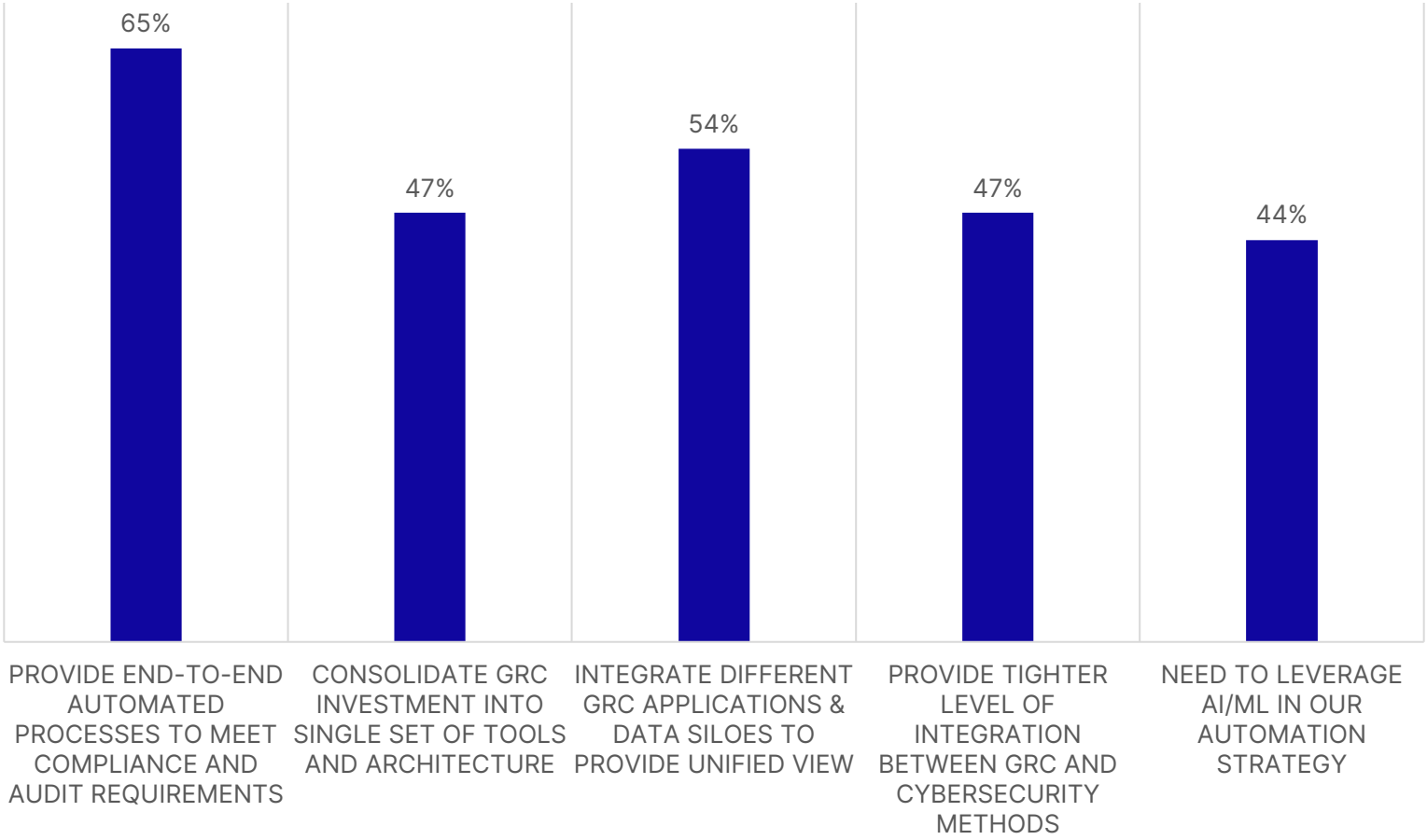
SAPinsiders are relying on automation more than any other type of action to meet their GRC goals. Nearly three quarters (65%) of survey respondents are using automated end-to-end processes to meet their requirements.

Nearly half (47%) of respondents are also consolidating their GRC suite into a single set of tools, providing enhanced visibility to better meet their needs.

A large share (54%) of companies are integrating their GRC applications and data to gain a clearer picture of their compliance needs and capabilities.

Actions Taken to Meet GRC Goals



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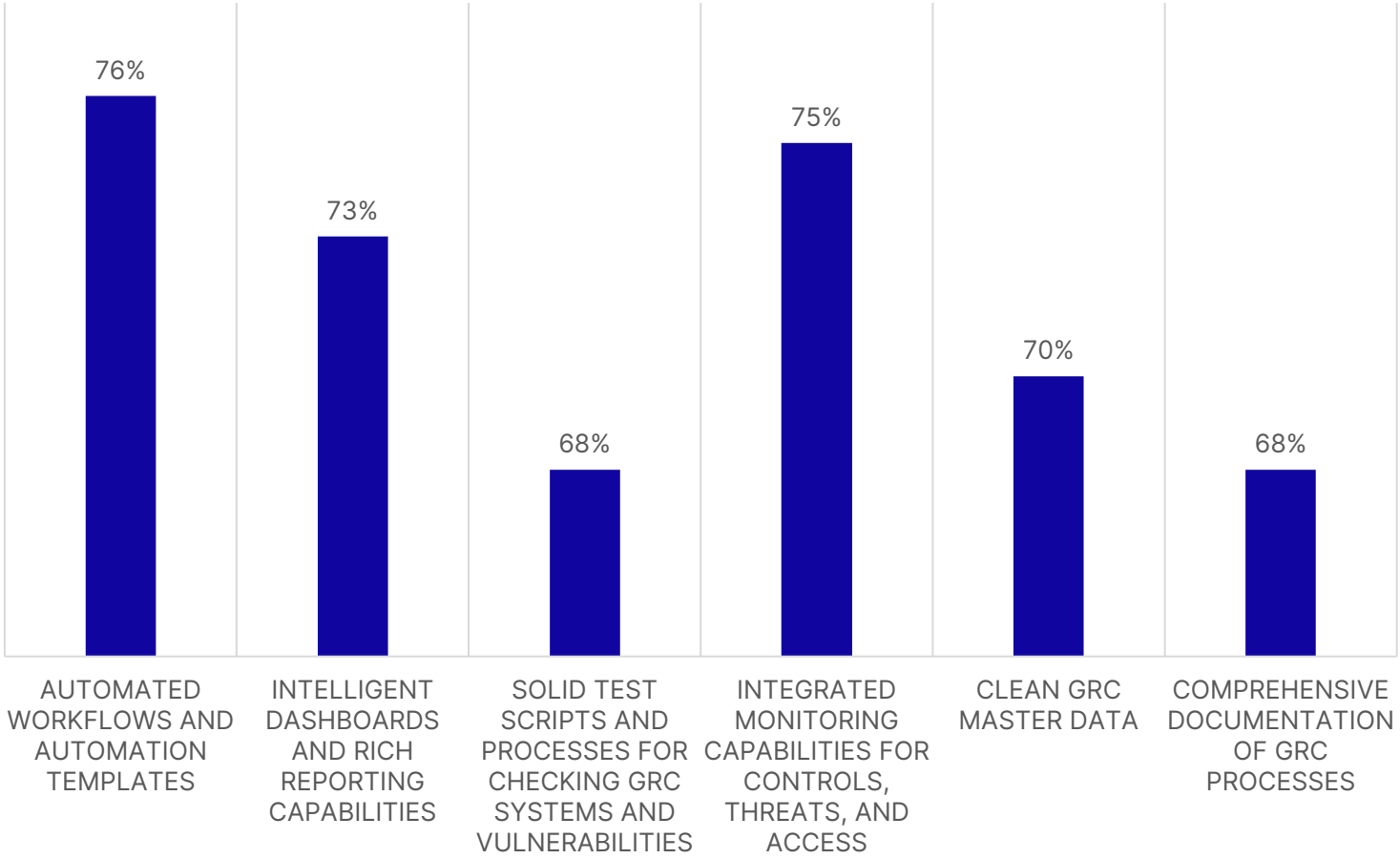
As with the actions companies are taking, GRC teams said automation is far and away their biggest requirement, cited by 76% of respondents as either important or very important.

Automated workflows and templates can help detect anomalies and reduce the risk of human errors, which can lead to fewer regulatory missteps.

A large majority (73%) also emphasized the importance of intelligent dashboards and reporting capabilities, which help collect and disseminate important information, contributing to end-to-end visibility.

Requirements For Meeting GRC Strategies



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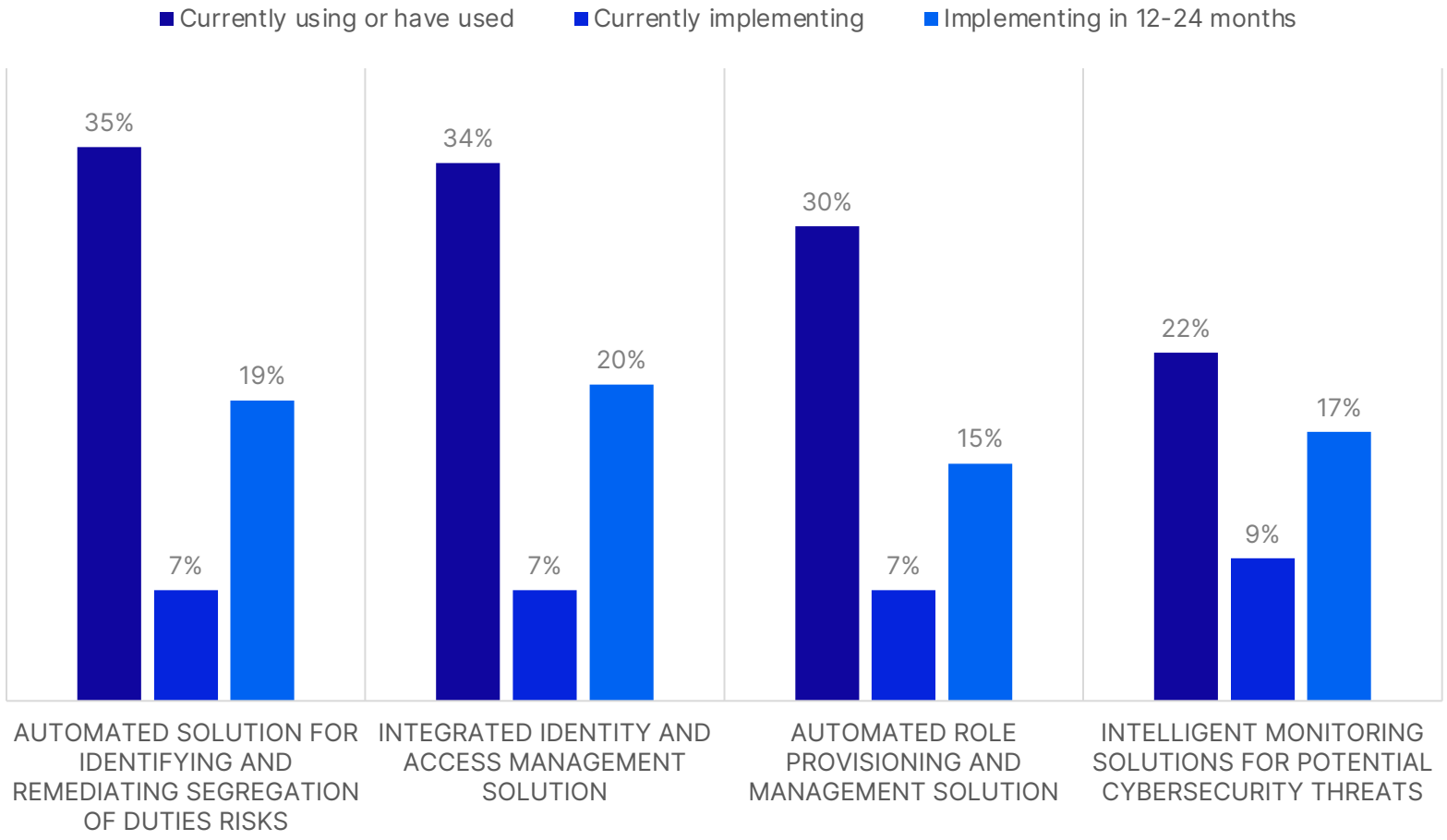
While companies recognize the importance of advanced GRC technologies, no one solution is used by even 40% of SAP organizations. Automated SoD solutions (35%) are utilized by more companies than any other, followed closely by integrated identity and access management solutions (34%).

Advanced capabilities like AI-based automation solution for GRC processes and RPA-based automation engines may grow in popularity soon, as they are both being evaluated by 37% of respondents.

Technologies Used to Support GRC Automation Strategies



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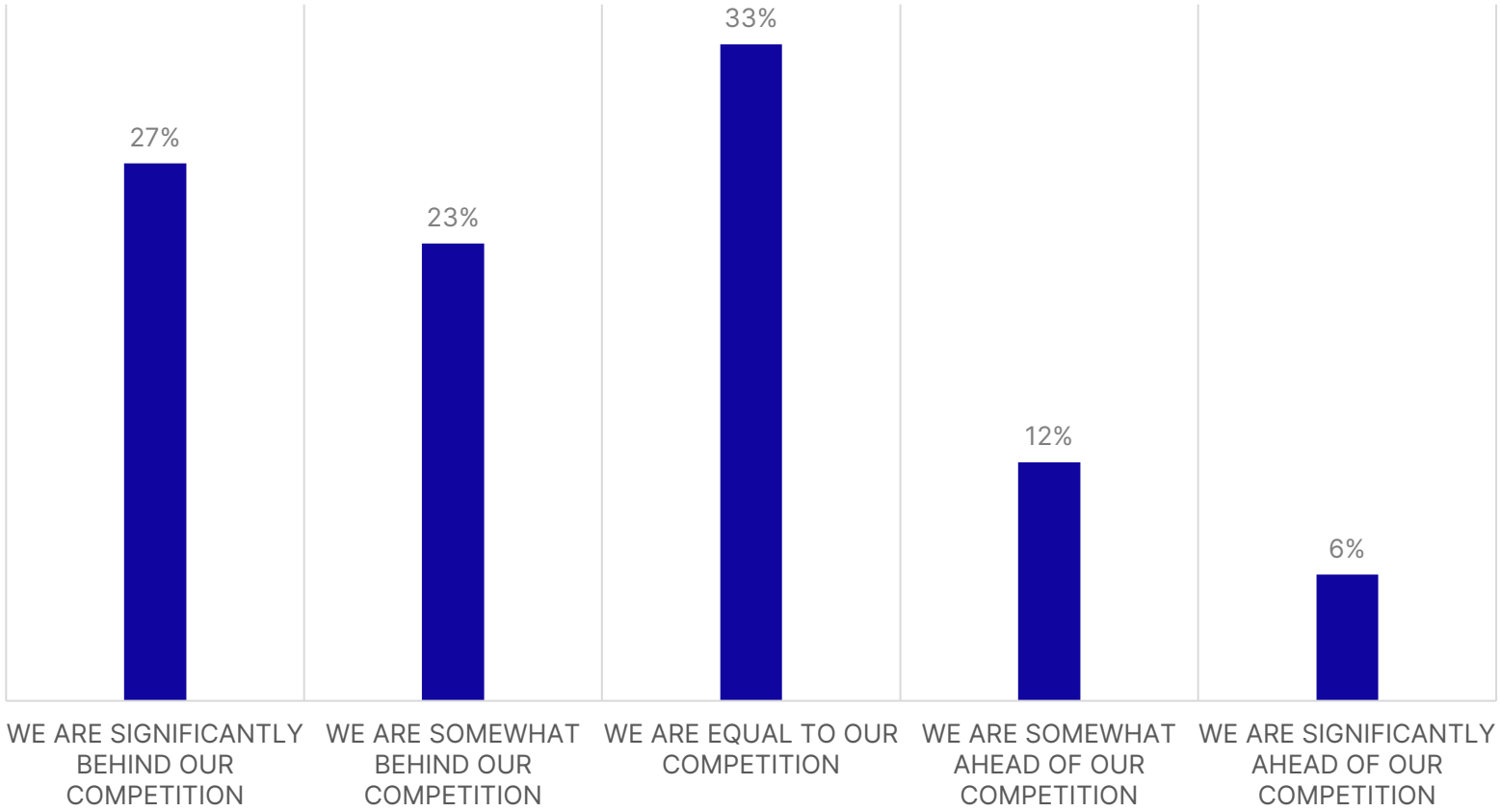
AI and automation are taking on an increasingly large role in GRC functions. Companies want to automate these essential processes to better protect sensitive data, yet these organizations largely feel they are falling behind.

While the largest share (33%) feel roughly equivalent to other organizations, more than one quarter reported being somewhat behind (23%) or significantly behind (27%) the competition.

Just 12% felt somewhat ahead, and 6% reported being significantly ahead.

AI and Automation in GRC Functions Relative to Competition



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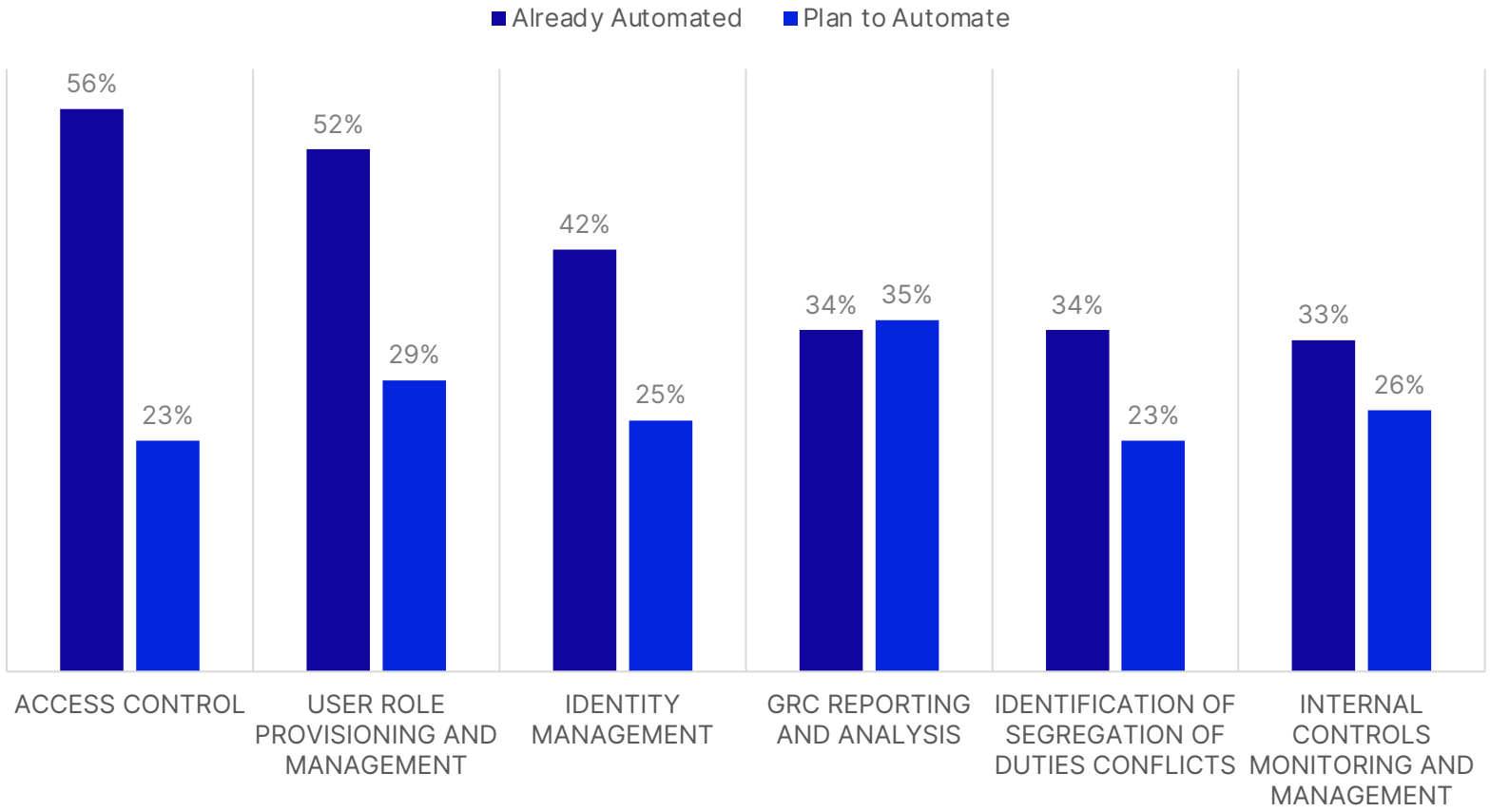
Automation processes will likely take on a much larger role within the next two years. While some processes like Access Control (56%) and User Role Provisioning and Management (52%) are often automated now, other processes will be automated soon.

Respondents said they plan to use automation in the next 1-2 years for processes like Cybersecurity Threat Detection (45%) and GRC Reporting and Analysis (35%), adding more intelligence into these essential workflows.

GRC Processes That Are Automated or Will Be Automated in 1-2 Years



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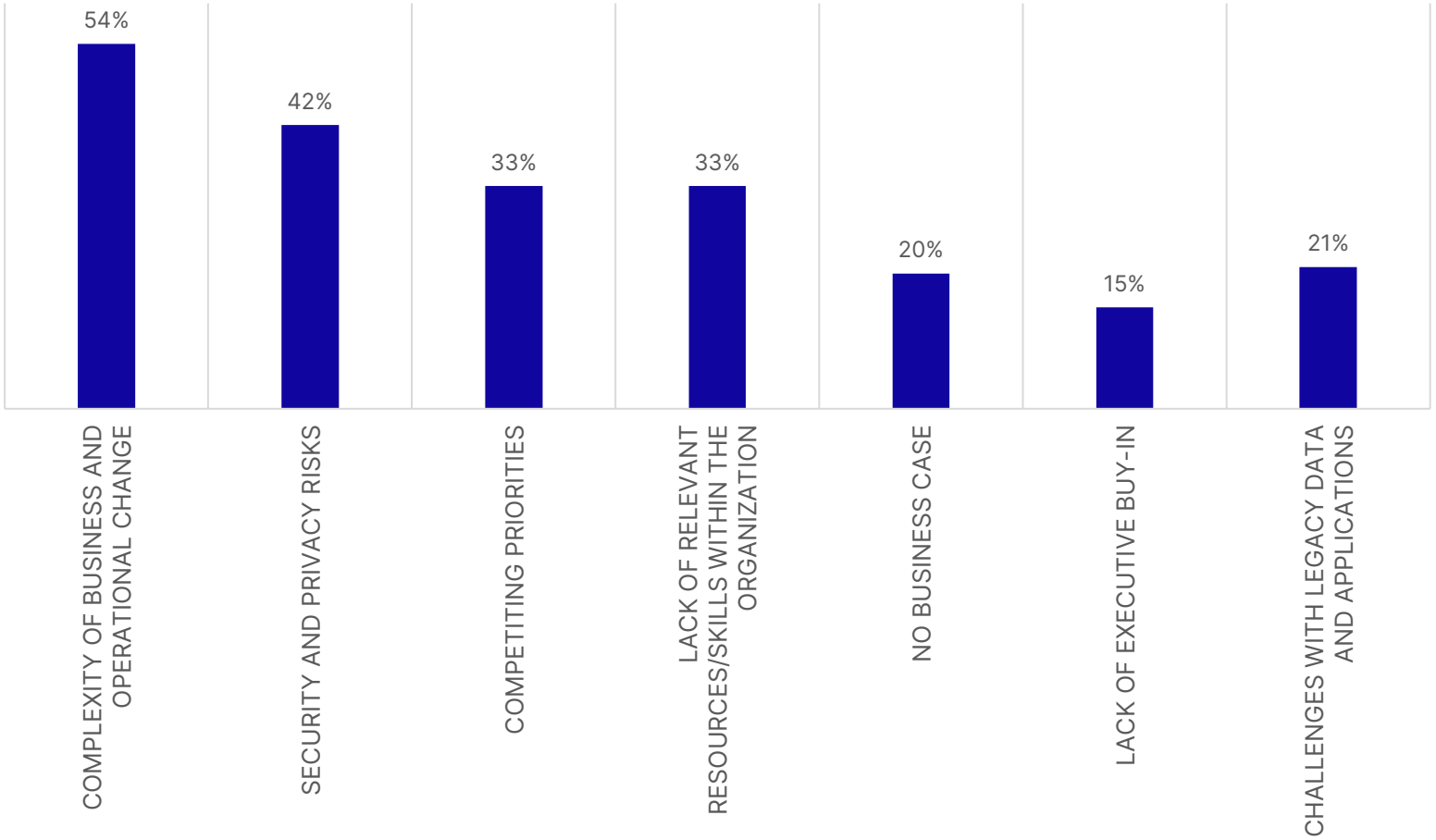
Though companies want to use automation and AI in their GRC processes, there are numerous stumbling blocks.

Most organizations (54%) said the complexity of changing their business was a barrier, a common response for implementing AI and automation in any area of business not just GRC.

Another significant share (42%) cited privacy concerns, as becoming hands off with compliance and risk can be daunting.

Other common responses included competing priorities (33%) and lack of resources and skills (33%).

Barriers to Implementing Automation in GRC Processes



DART
MODEL FRAMEWORK

Automating and Integrating GRC Processes

DRIVERS

- The move to SAP S/4HANA provides opportunity for automating GRC processes (45%)
- Need for centralized visibility into our GRC and compliance landscape (36%)
- Need to cut costs and improve efficiency of GRC processes (35%)
- Have experienced organizational change and need to improve the way we support GRC processes (23%)

ACTIONS

- Provide end-to-end automated processes to meet digital compliance and audit requirements (65%)
- Integrate different GRC applications and data siloes to provide unified view into compliance initiatives (54%)
- Consolidate GRC investment into a single set of tools (47%)
- Provide tighter integration between my GRC and cybersecurity practices and methods (47%)
- Leverage intelligent automation to enhance ROI (44%)

REQUIREMENTS

- Automated workflows and automation templates (76%)
- Integrated monitoring capabilities for controls, threats, and access (75%)
- Intelligent dashboards and rich reporting capabilities (73%)
- Clean GRC Master Data (70%)
- Solid test scripts and processes to check GRC systems and vulnerabilities (68%)
- Comprehensive documentation of GRC processes (68%)
- Comprehensive integration platform (68%)

TECHNOLOGIES

- Automated solution for identifying and remediating Segregation of Duties Risks (35%)
- Integrated Identity and Access Management (34%)
- Automated role provisioning and management (30%)
- RPA-based automation engine (26%)
- Intelligent monitoring solutions for potential cybersecurity threats (22%)
- Automated process control management and monitoring (19%)
- Global Trade Management (16%)
- Global Risk Management (13%)

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THANK YOU

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