# SAP Customer Center of Excellence

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# **Putting the Cloud in SAP**

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# We are Lemongrass

Transforming the SAP Ownership Experience on Native Cloud











### 100% success rate for SAP to Hyperscale Cloud migrations



REDUCED COST **OF SERVICES** 

Up to 50% cost reduction IMPROVED AVAILABILITY AND RESILIENCE

**Average 99.99%** availability

WORLD CLASS **SECURITY** 

**NIST and CIS** accreditation **IMPROVED AGILITY** AND INNOVATION

2,500 innovations per year

**CLOUD** NATIVE

Direct access to all Cloud native services **DEVOPS** FOR SAP

Landscape optimization and increased change frequency

**CLOUD AGNOSTIC AUTOMATION** 

AWS, Azure, **GCP** 



Gold









# Can run chealper in own DC



# Not very cloudy

Not seeing promises

Same as running on-premises



# Putting the Cloud in SAP

### **Cloud Native Enablement**

### **Cloud Operating Model**



### **Cloud Adoption**

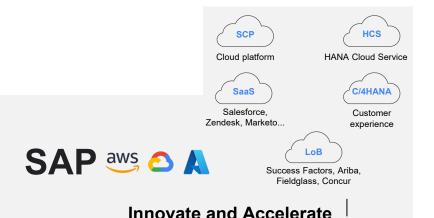


### Lift and Shift

Basic cloud benefits including scalability, elasticity, consumption billing.

### **Modernize Operations**

Leverage advanced capabilities for **Automation**, **Availability**, **Network**, **Performance** management, and **Flexible Commercial** models



Tying SAP **Data sources** in with Other Data sources included unstructured data, Cloud Native generated data, 3rd party data (all **Gravity of Data**) and using advanced tools: Datalakes, AI/ML Etc = ROI

Enable systems of record to be systems of insight

Increasing Agility, decreasing time To Value, and enabling new Insights



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**Cloud Operating Model** 

# **Adopt a Cloud Mindset**











Getting SAP to Cloud is not enough.

Define a comprehensive **Service Catalog** 

...enabled by Tooling & Automation

...delivered by a Cloud Operating Model

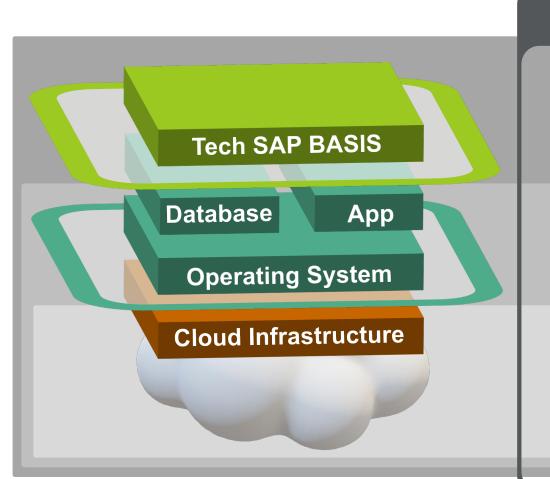
.....underpinned by experience and methodologies

# Start with Operate in Mind

- The Operation of SAP on Cloud is very different to operating it on-premises
  - New Capabilities are needed (laaS, FinOps, SecOps, Automation)
  - New Tools & Approaches need to be defined, configured, and maintained for onitoring, backups, patching, security, and other operations)
  - New SOPs need to be written and steady state teams trained
- If set up early, Operate can
  - Run some Services during the Migration (SecOps, FinOps, System Installs)
  - Act as a QA for receiving the systems from Migration (ensure setup is to Operate standards)
- Ensure effective, efficient operations in steady state

# **Modernize SAP Operations**

**Key Technologies** 



**Process** 

Operations as Code (OaC)

"Operational Efficiency"

Configuration as Code (CaC)

Infrastructure as Code (IaC) **Technologies** 

Jenkins, SAP LaMa, Azure DevOps

Ansible, Chef, Puppet, Salt

Terraform,
Cloudformation,
Azure Resource
Manager,
Deployment
Manager

**Outcomes** 

System Refresh
Autoscaling
Low downtime
patching

OS Install
SAP Install
DB Install
Security Config

Core Components

(Networking, Compute, Storage Authentication, DNS) Eliminate Manual Process and Human Errors

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# **Automation Capabilities**

**Automated Server Copy** 

SAP Aware Start/Stop

Application Server Auto Scale

**OSS Note Import** 

**Environment Rebuilds** 

Automated HANA Patching

**Automated Server Resize** 

Auto DR Failover

Auto OS Patching

Auto DB Patching

### Infrastructure as Code

- Automate infrastructure provisioning
- EC2 deployments
- Storage configuration
- Network configuration

### Configuration as Code

- OS parameters
- Auto install of DB
- DB parameters
- SAP application install
- Add-on installs
- Baseline security
- HA configuration
- DB replication
- Non-HANA log shipping

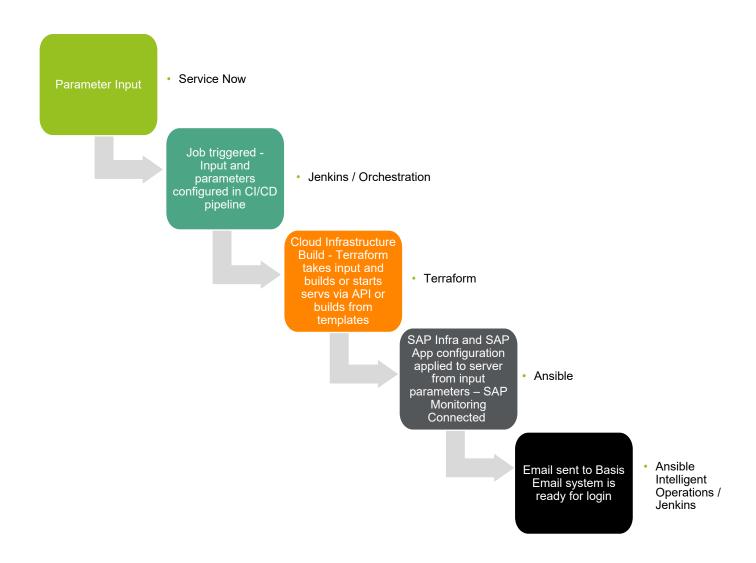
### Operations as Code

- Bill of Materials
- Service Contracts
- Operational State
  - Confirm configuration
  - Validate patch levels
- Backup Status



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# Sample: SAP System Build Service



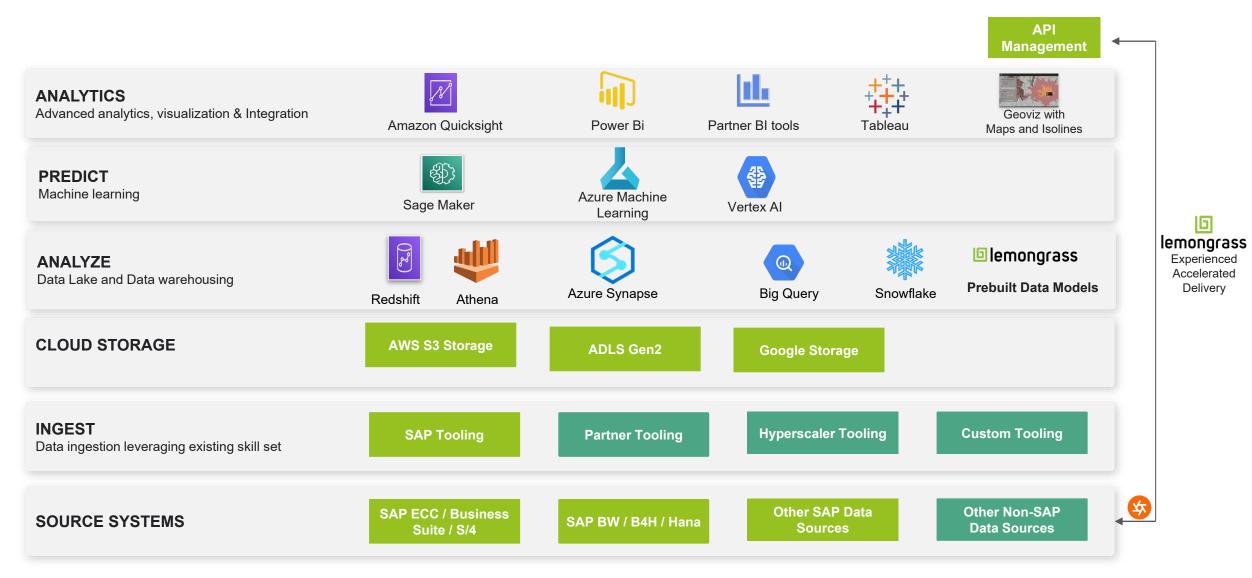


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**Cloud Native Enablement** 

# **Cloud Native Enablement**





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# **Benefits**

## Rapid Insights



- Agile and Rapid Deployment solution for speed to market
- Accelerate Business Analytics deployments

### **Innovation**



- Combine operational SAP data sources with non sap data sources
- Leverage foundational building blocks for strategic data and analytics platform

### **Flexible**



- Implement in weeks instead of months & years
- Accelerate development cycle by 50-70% by using predefined templates

### Cost



- Quick ROI and low TCO
- Reduce costs by 60–75 %

# Put the Cloud in SAP

Start with Operate in Mind

Implement Cloud Operating Model

Modernize SAP Operations

Automate Day2 Enable Cloud Native Capabilities

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