

SAP Customer Center of Excellence

Global Virtual Summit- April 5-7, 2022

**Are you ready for SAP Cloud
ALM?**

Benjamin Schneider, SAP SE



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The Application Lifecycle Management Product Portfolio of SAP

SAP Solution Manager
for hybrid solutions



SAP Focused Run
for hybrid solutions



SAP Cloud ALM
for hybrid cloud solutions



Three strategic ALM solutions to match customer reality!

Focus of this presentation: SAP Cloud ALM and SAP Solution Manager

SAP Solution Manager for hybrid solutions



SAP Cloud ALM for hybrid cloud solutions

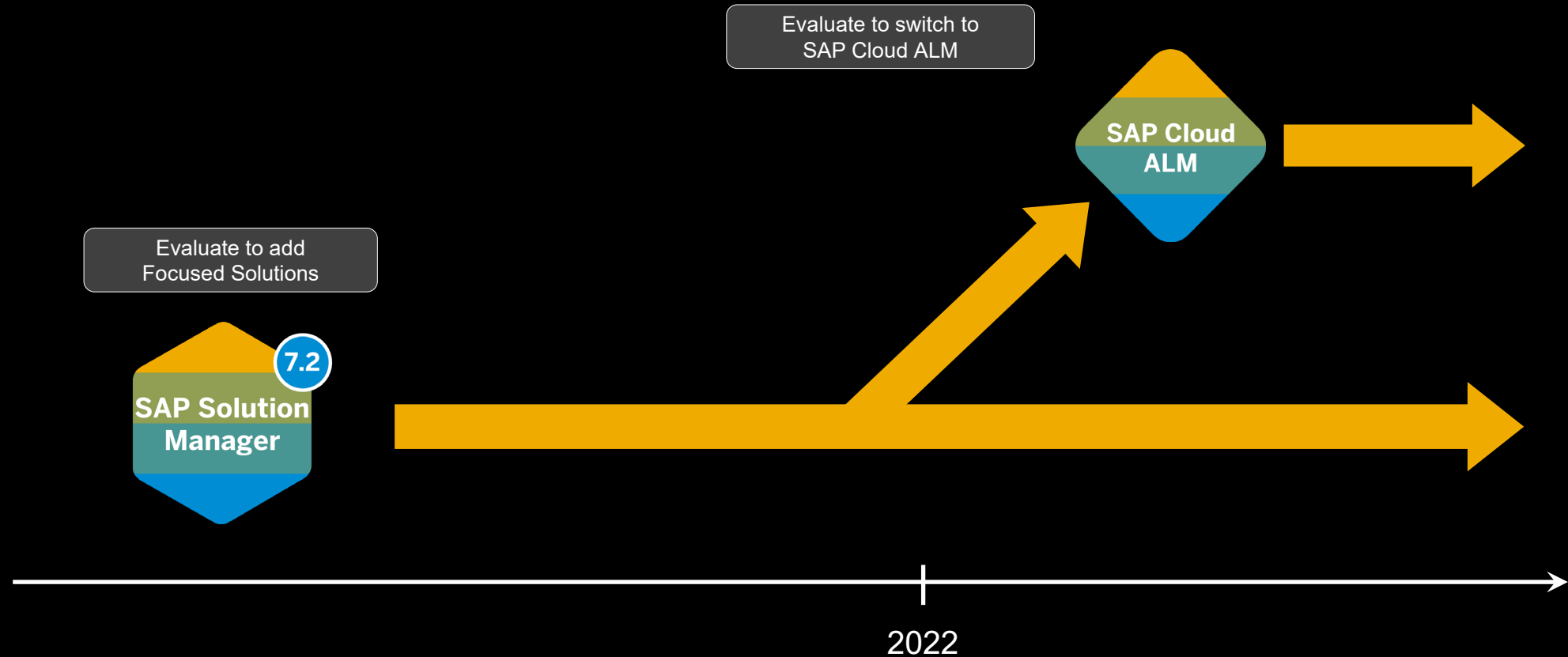


SAP Focused Run for hybrid solutions



SAP Focused Run can be operated side-by-side with both SAP Cloud ALM and SAP Solution Manager, if necessary.

What can SAP Solution Manager customers do NOW?



SAP Solution Manager is a strategic ALM platform with mainstream maintenance until 2027 and further maintenance options afterwards.

SAP S/4HANA: the right fit for every organization

ONE Data Model • ONE Semantic • ONE User Experience

As a Service

As a Product



SAP S/4HANA Cloud

Complete, modern, SaaS ERP

Our strategic choice for companies ready to embrace the future of ERP with a **new implementation and predefined processes**



SAP S/4HANA Cloud, private edition

Cloud value, traditional flexibility & full scope

Designed to provide innovation and cloud value while allowing customers to retain their investments by **converting their existing system(s)**



SAP S/4HANA on premise

Total control and individualization

Innovative, intelligent ERP for customers that require **maximum control of their ERP system**

with existing
IaaS partnerships

in own
data centers

Public cloud

Private cloud

Private cloud

On premise

Recommendations for Customers moving to the Cloud - 2022

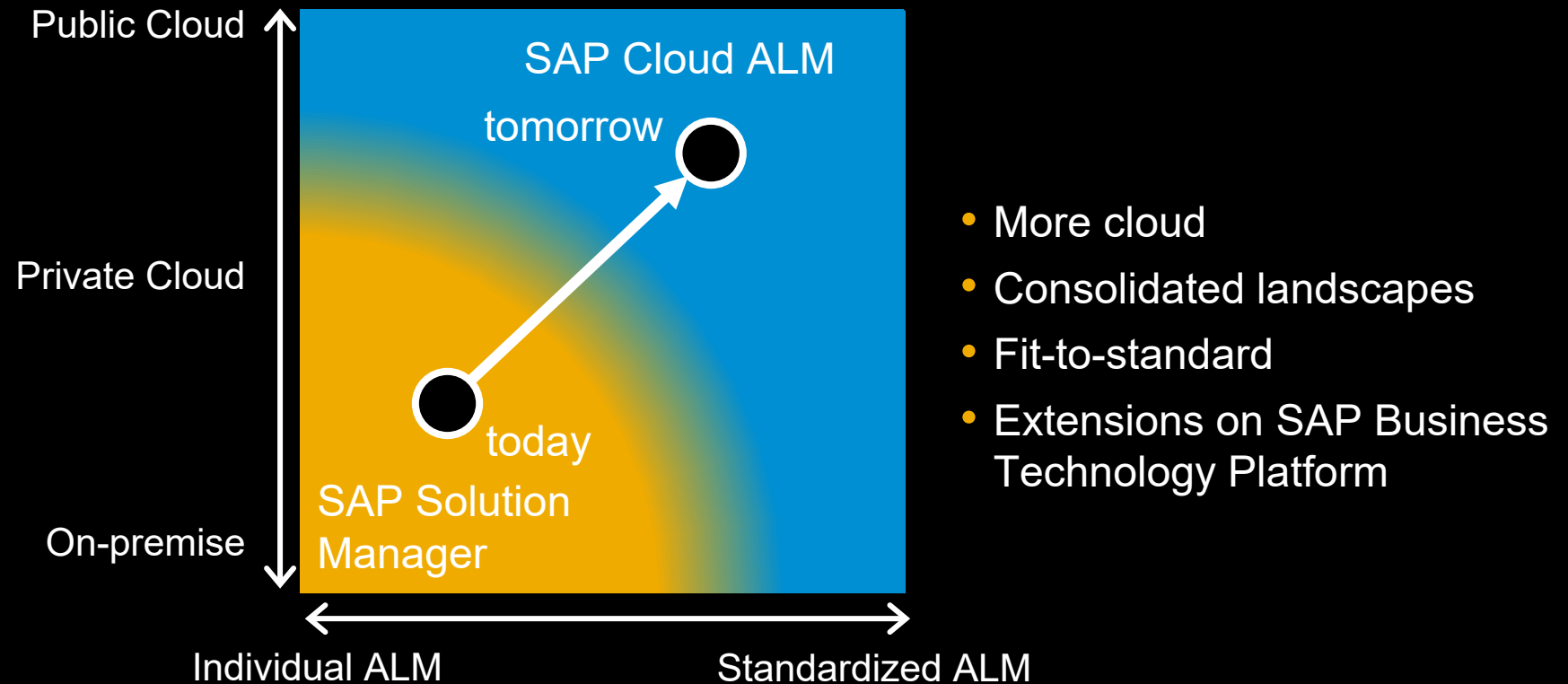
	SAP S/4HANA Cloud (public cloud)	SAP S/4HANA Cloud, private edition	SAP S/4HANA SAP Business Suite (on-premise with service provider)
Conversion / Transition	n/a	SAP Solution Manager or SAP Cloud ALM*	SAP Solution Manager
Implementation	SAP Cloud ALM		
Operations		SAP Cloud ALM	SAP Cloud ALM

* Evaluate SAP Cloud ALM for available and upcoming functions



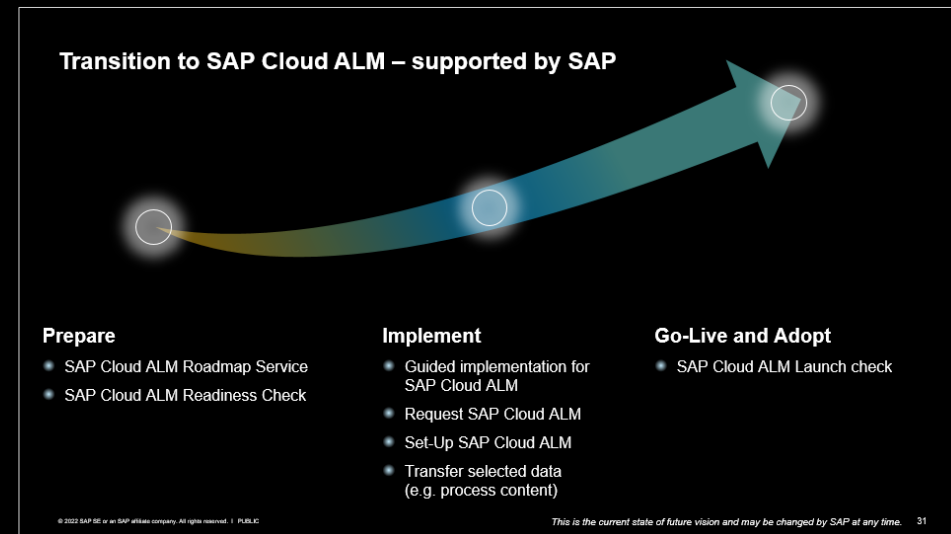
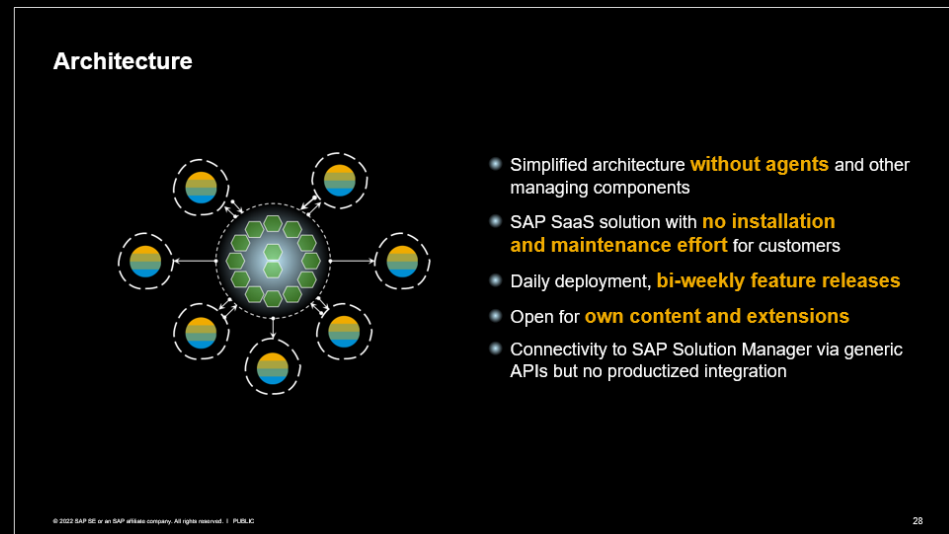
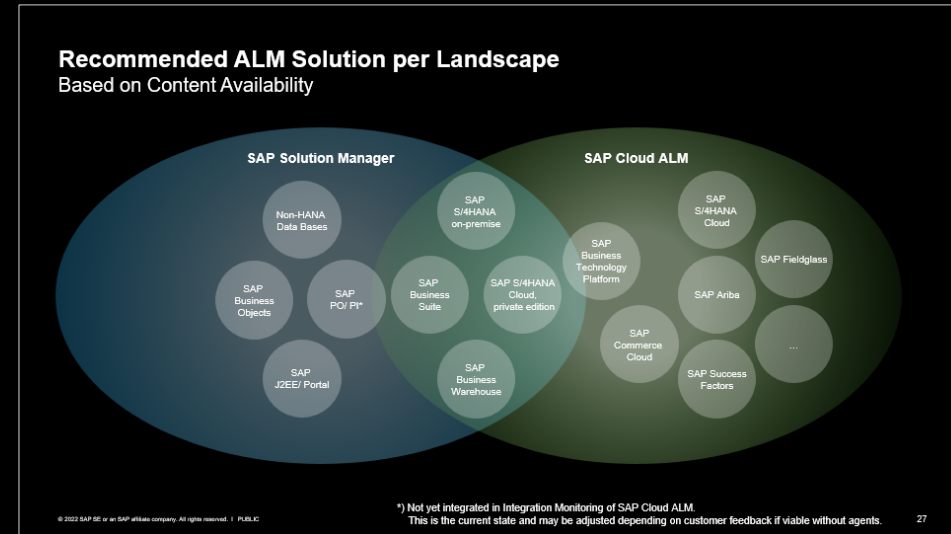
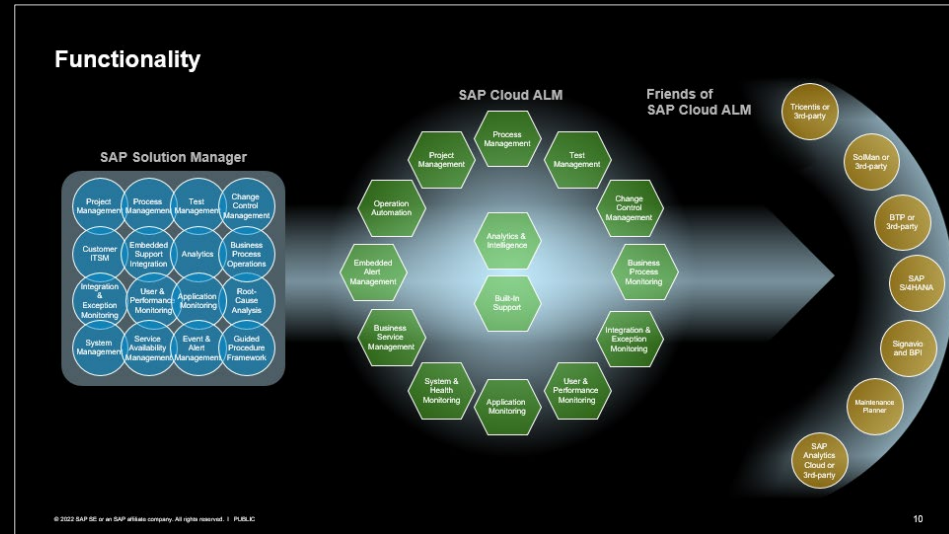
Service providers can monitor the customer landscapes centrally with SAP Focused Run

Transition to SAP Cloud ALM? Find your tipping point!

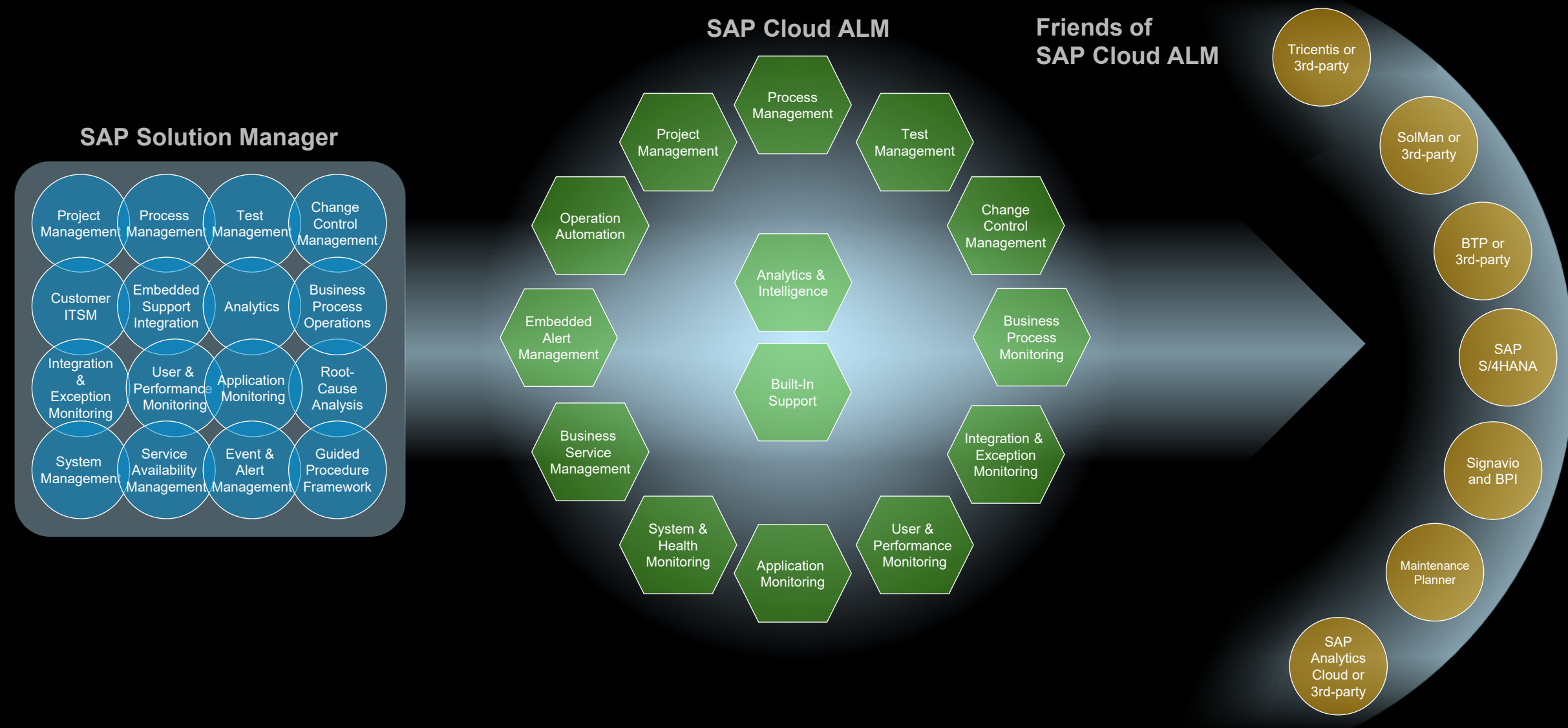


Cloud is a reality for the vast majority of our SAP S/4HANA customers.

Aspects of the transition from SAP Solution Manager to SAP Cloud ALM



Functionality



Project Management

SAP Cloud ALM



Friends of SAP Cloud ALM

SAP Solution Manager



Financials & Resource Planning

EPPM and Cloud for Projects

- Full cProjects project management with Financials, Resourcing, Staffing
- Cross-project Management

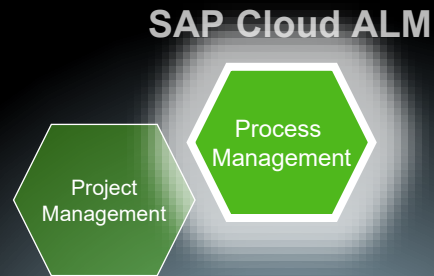
- Focus on Build project management
- Integration to SAP S/4HANA for financial and resource planning *

*) This is the current state of future vision and may be changed by SAP at any time.

Process Management



- Solution driven process management
- Solution Documentation
- Business driven process management and Process Portal partly available



- Focus on Solution driven process management
- Simple library and version management *

Friends of SAP Cloud ALM

Document Management

BTP or 3rd-party

EPPM and Cloud for Projects

Business-driven process management
Process Portal

Signavio or 3rd party

*) This is the current state of future vision and may be changed by SAP at any time.

Test Management

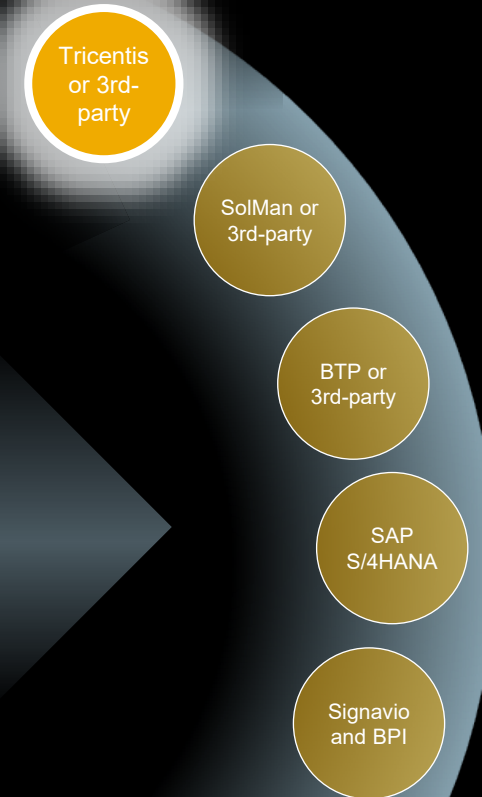
SAP Solution Manager



SAP Cloud ALM



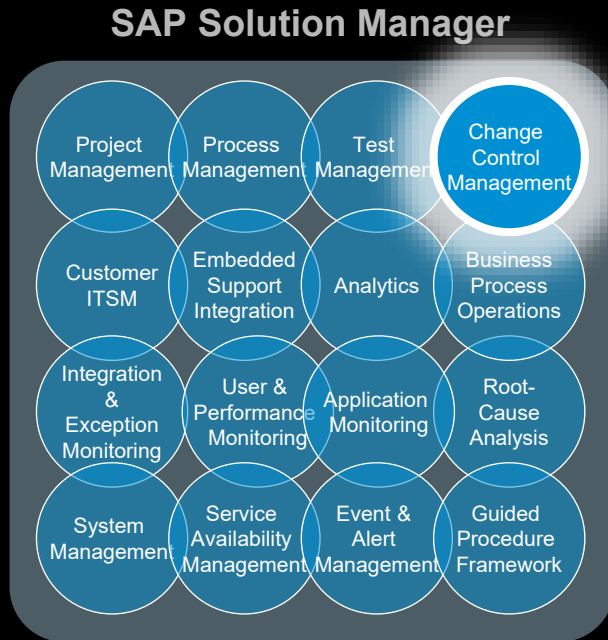
Test Automation



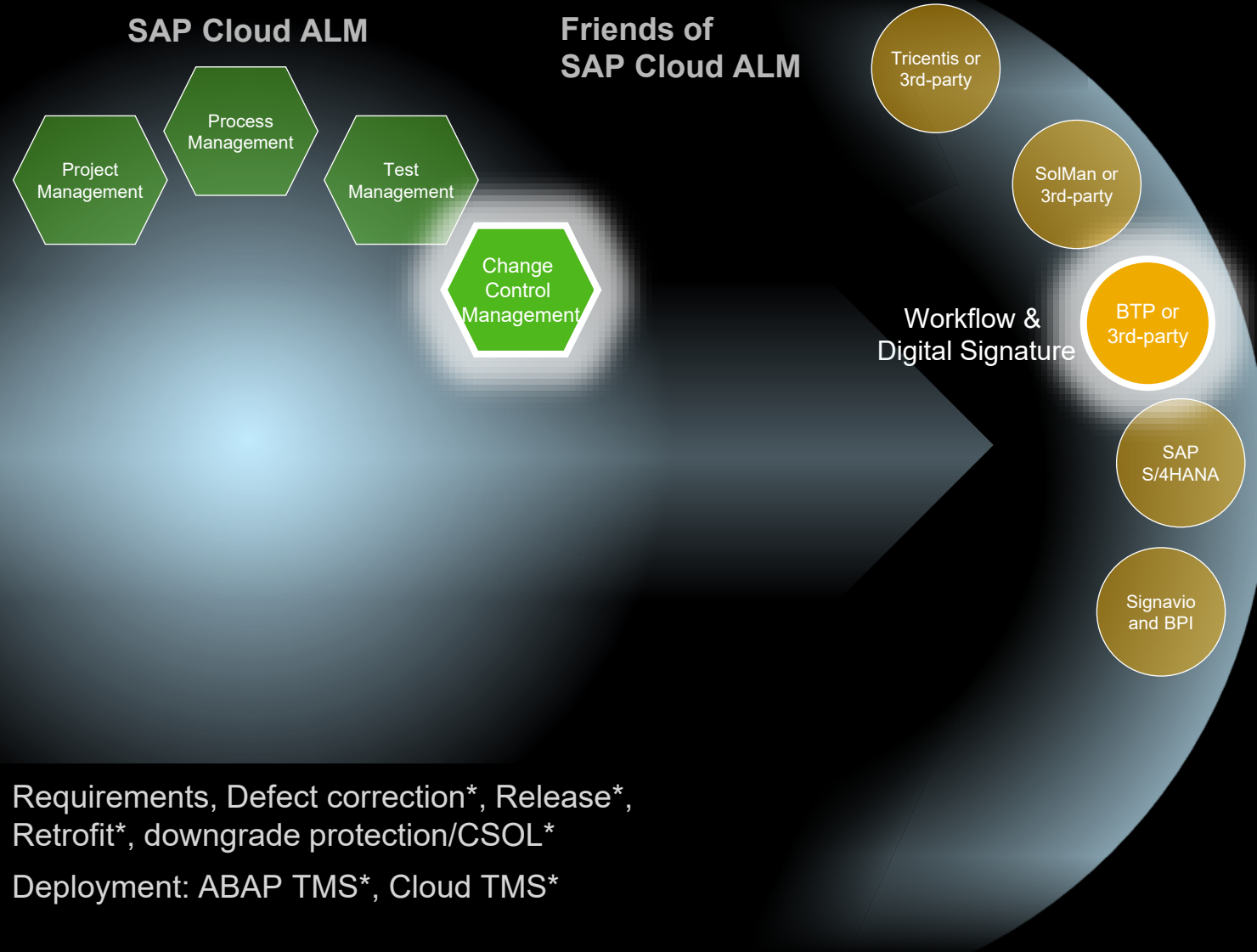
- Test planning, manual testing, defects
- Own test automation (CBTA) or 3rd party
- Own test data management, Test system refresh

- Test planning, manual testing, defects*
- Test automation by SAP S/4HANA cloud, Tricentis or 3rd party

Change Control Management

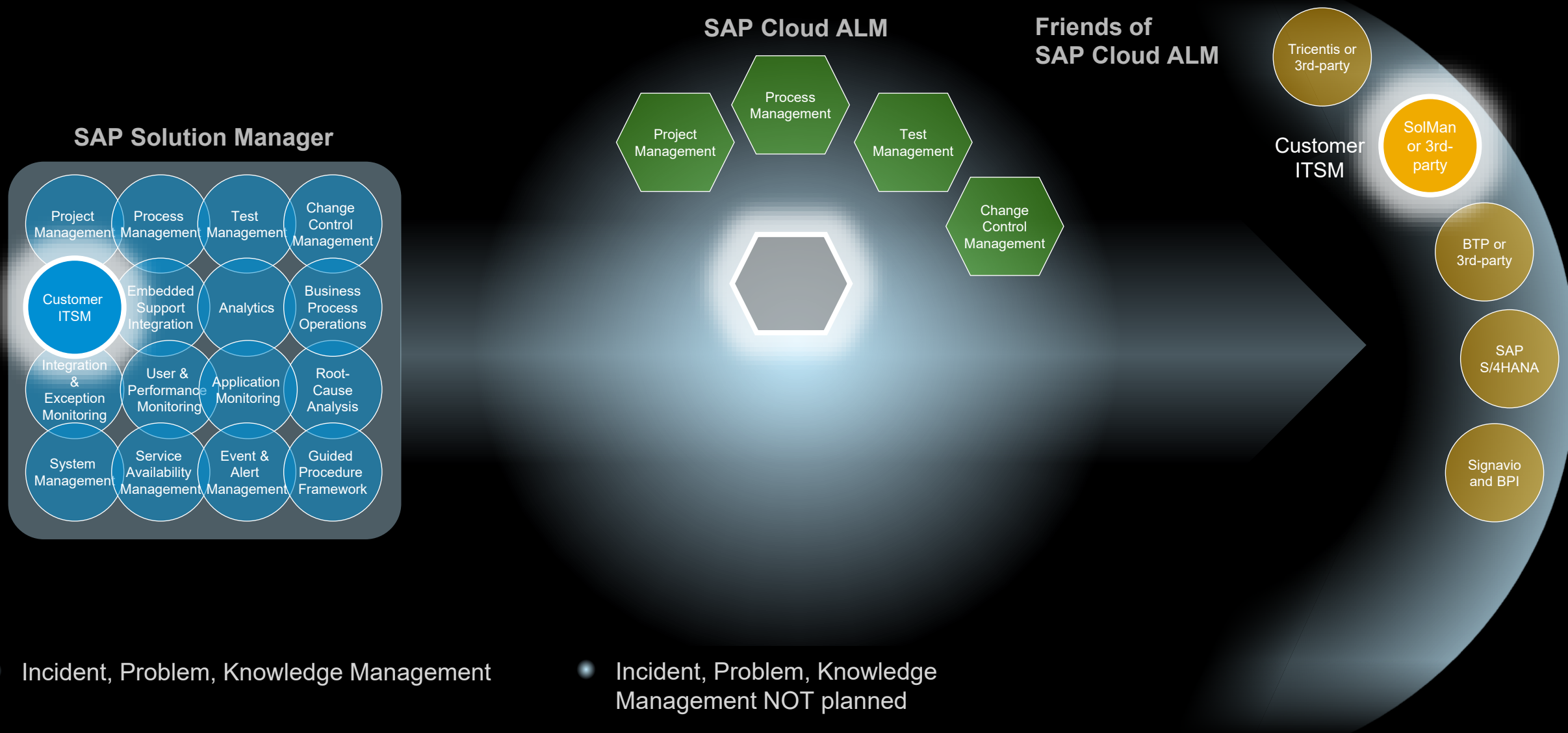


- Requirements, Change Workflow (urgent, standard), Defect correction, Release, Retrofit, Downgrade protection/CSOL
- Deployment: ABAP TMS, Cloud TMS, cCTS, CTS+, gTMS

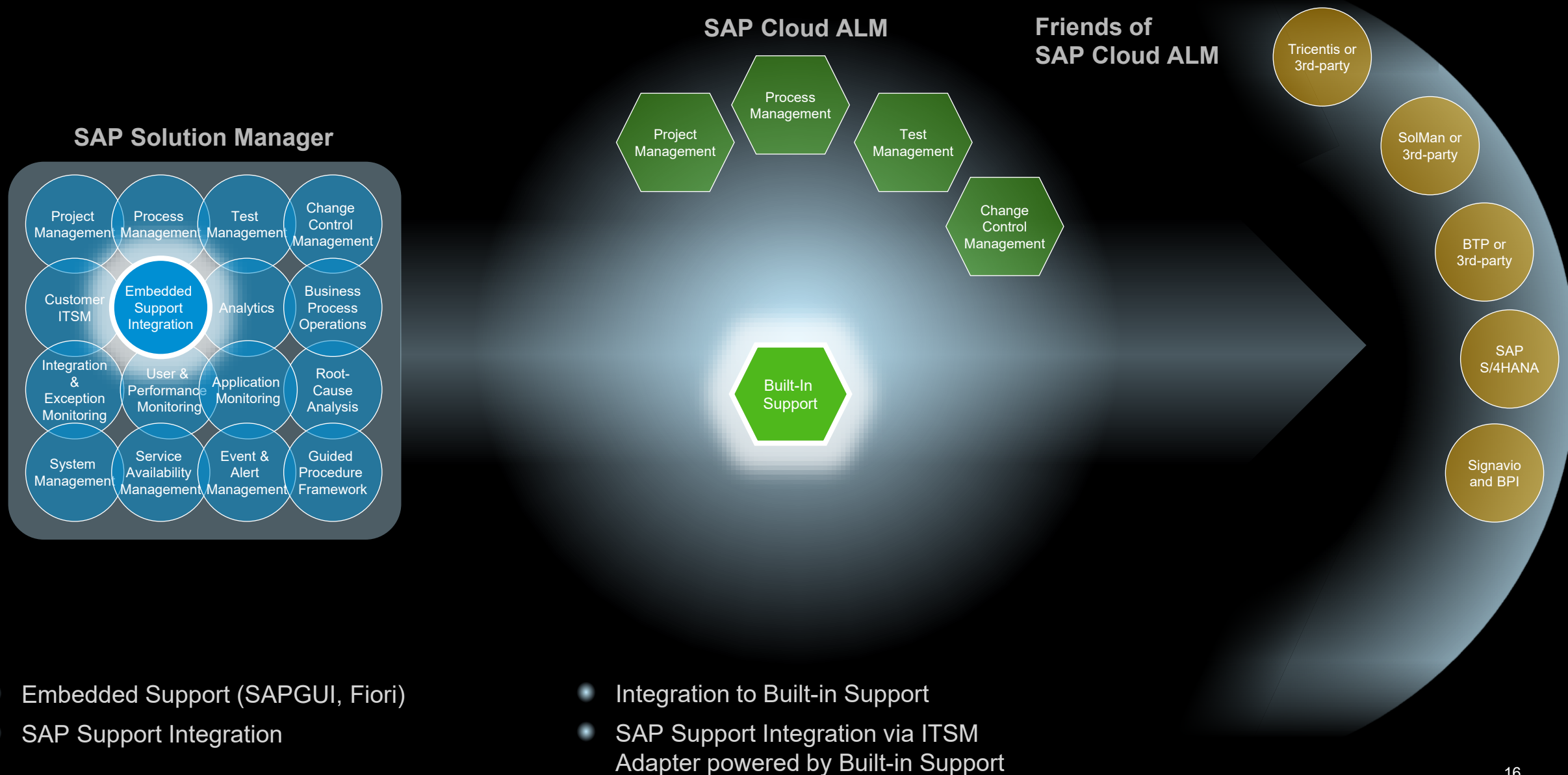


- Requirements, Defect correction*, Release*, Retrofit*, downgrade protection/CSOL*
- Deployment: ABAP TMS*, Cloud TMS*

Customer IT Service Management

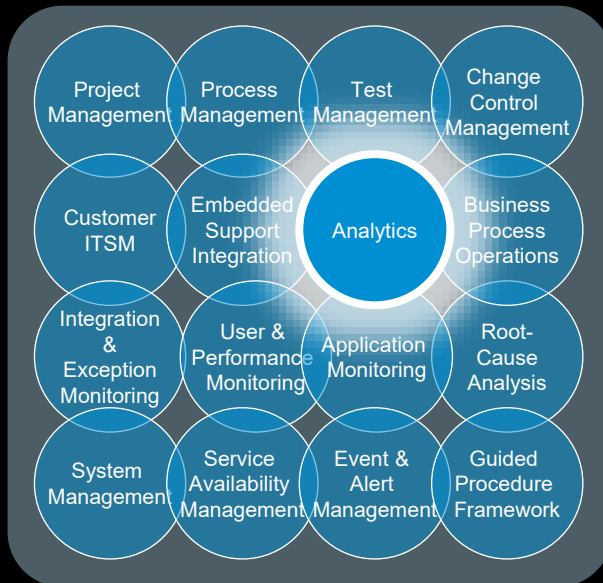


Integration into SAP Support Backbone



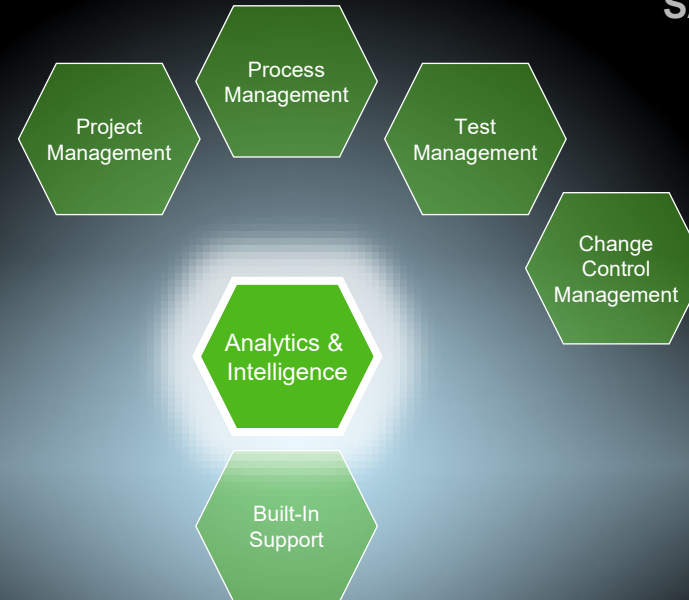
Analytics

SAP Solution Manager



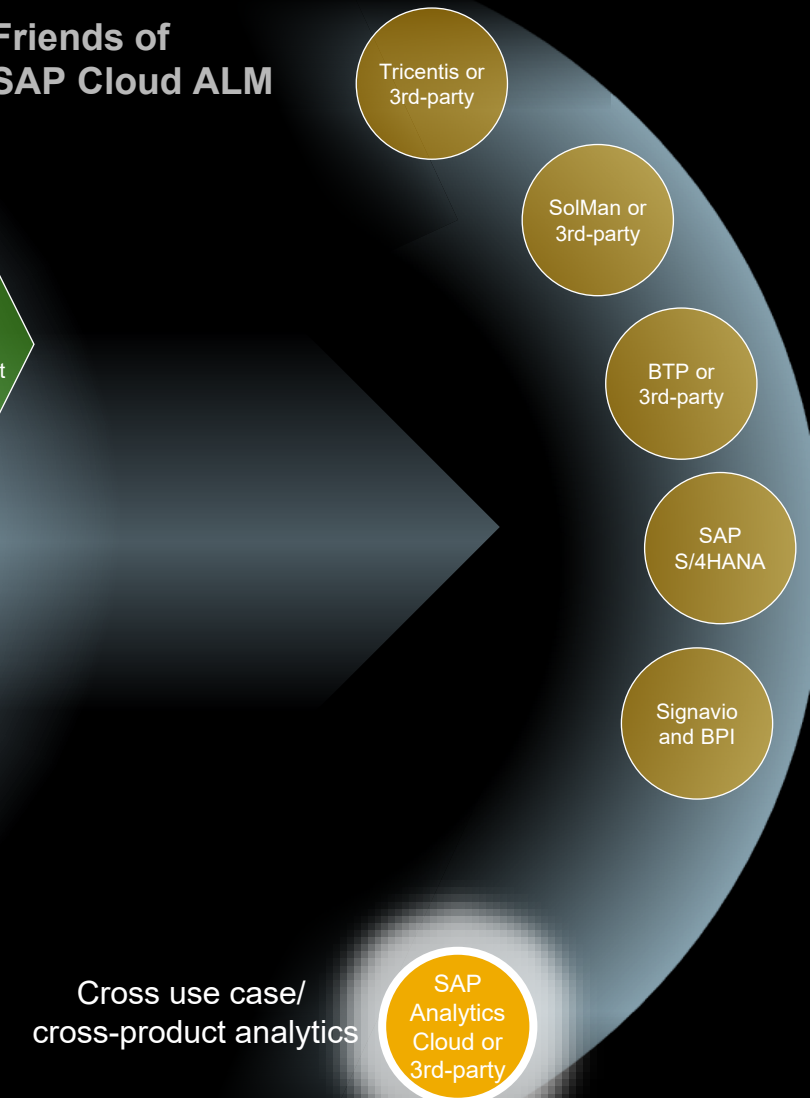
- Embedded analytics
- Cross use case analytics (Focused Insights)

SAP Cloud ALM



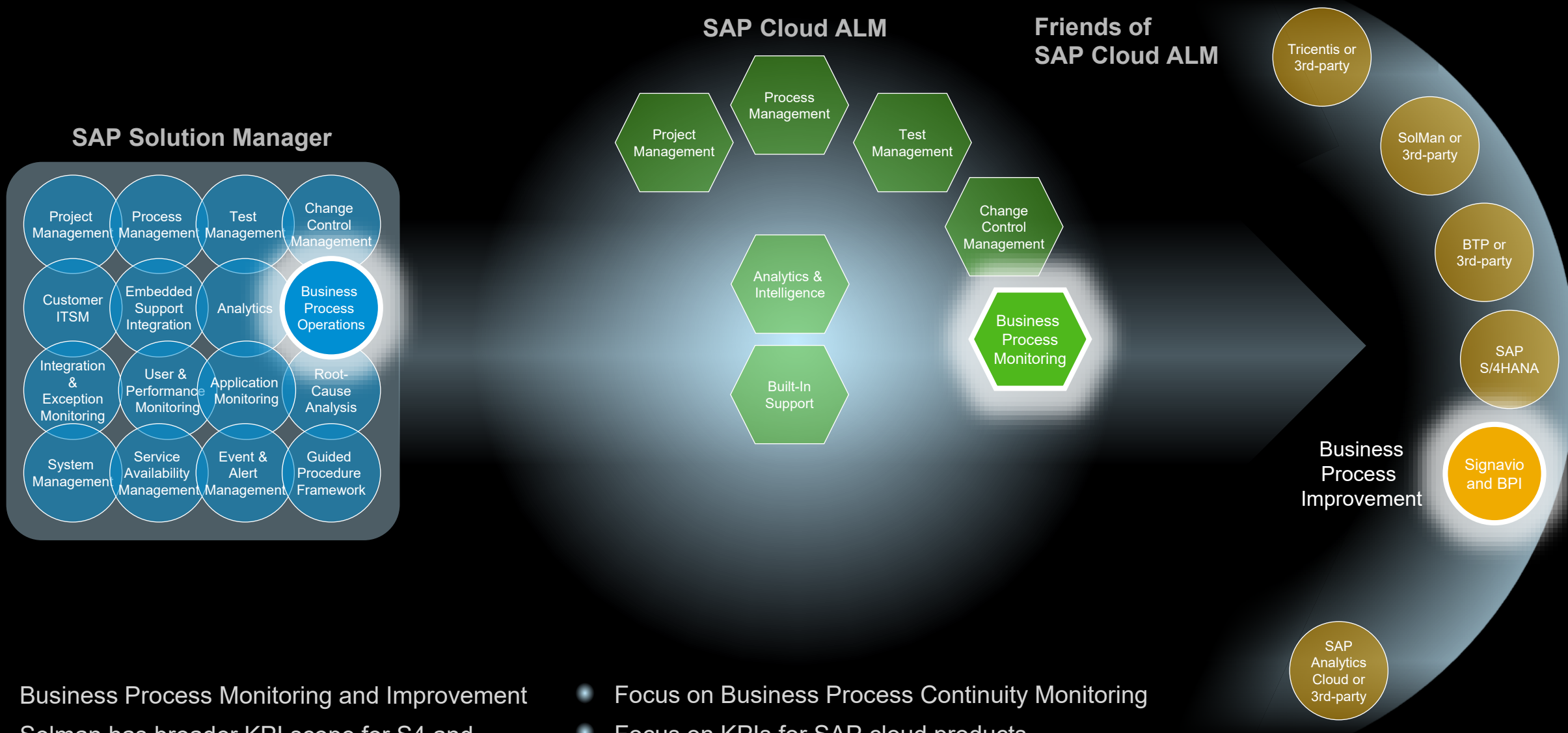
- Embedded analytics
- Cross use case and cross product analytics via SAP Analytics Cloud

Friends of SAP Cloud ALM



Cross use case/
cross-product analytics

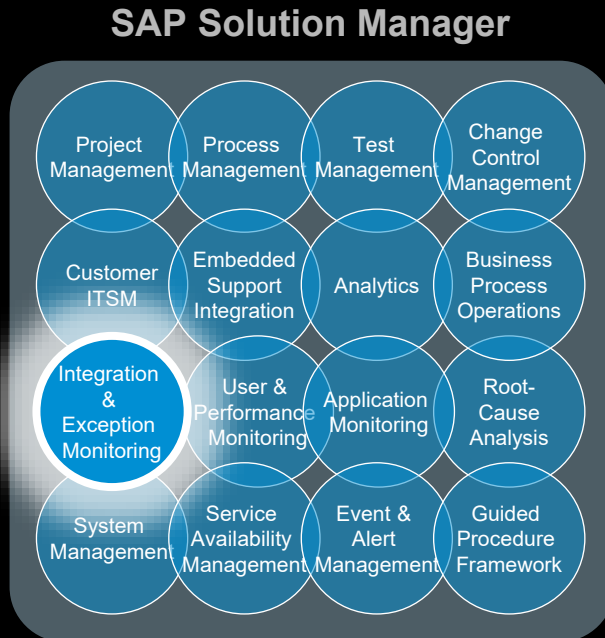
Business Process Operations



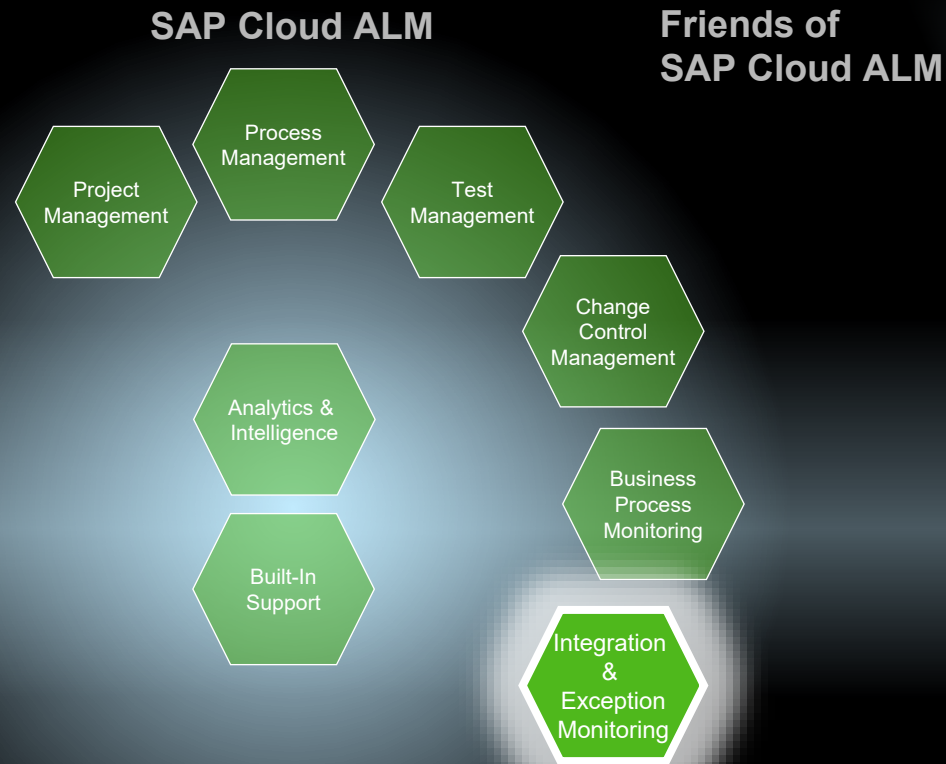
- Business Process Monitoring and Improvement
- Solman has broader KPI scope for S4 and Business Suite

- Focus on Business Process Continuity Monitoring
- Focus on KPIs for SAP cloud products

Integration & Exception Monitoring



- Focus on on-premise products on statistical level
- Connection monitoring for on premise

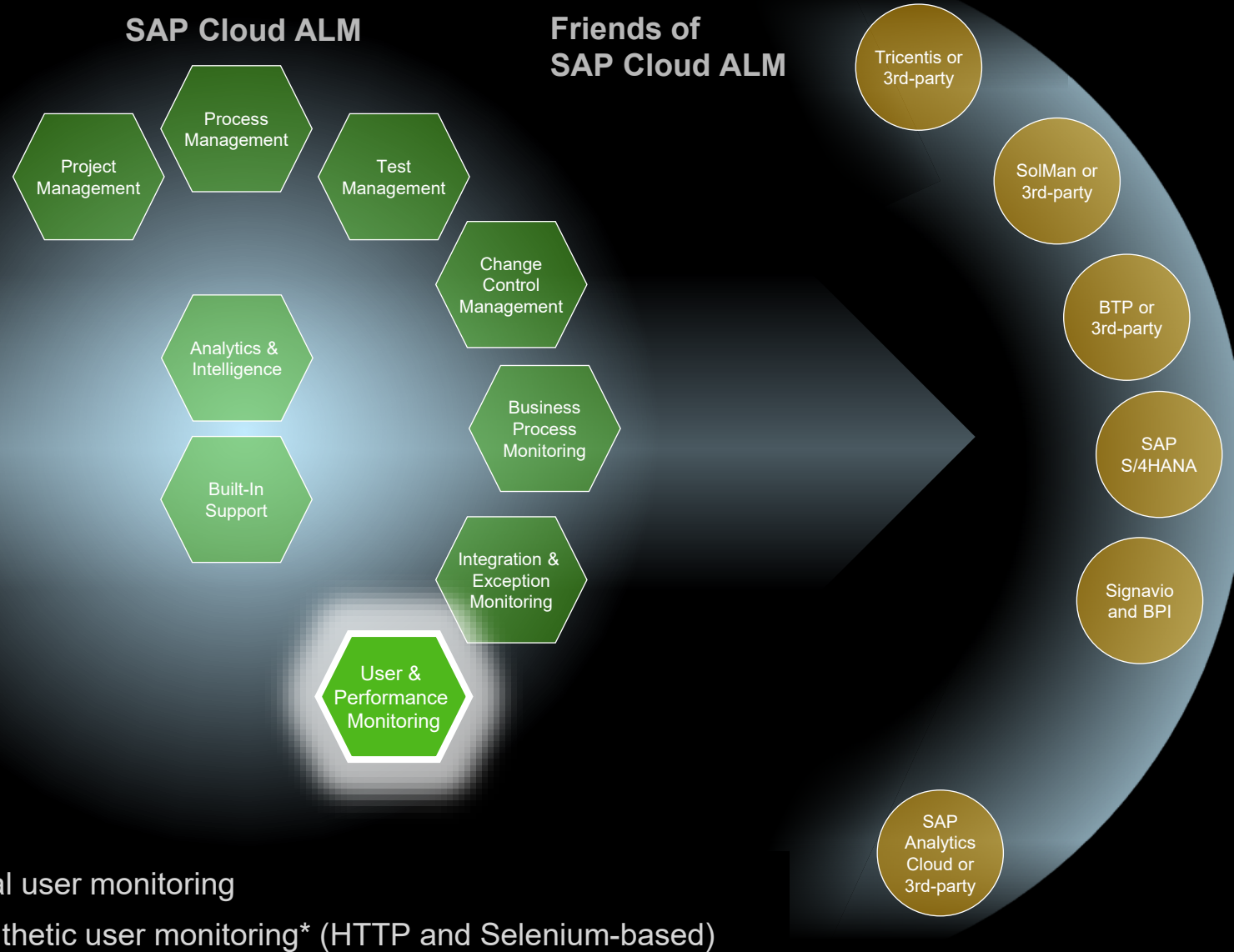


- Broad coverage of cloud products plus SAP S/4HANA and SAP Business Suite on single message level

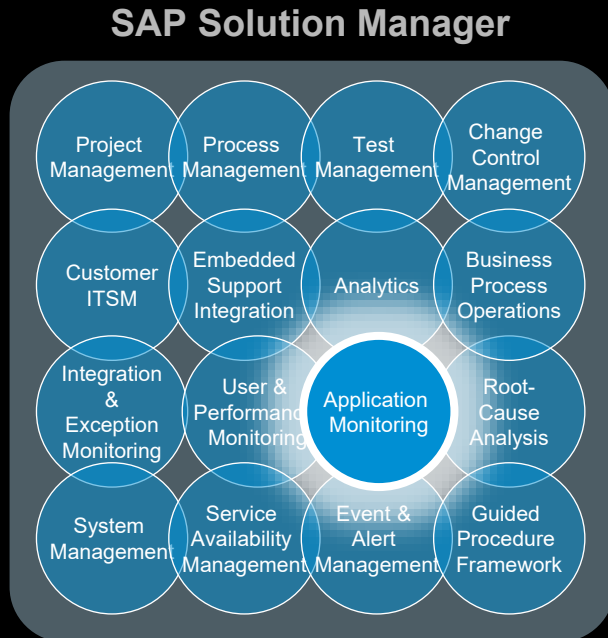
User Monitoring



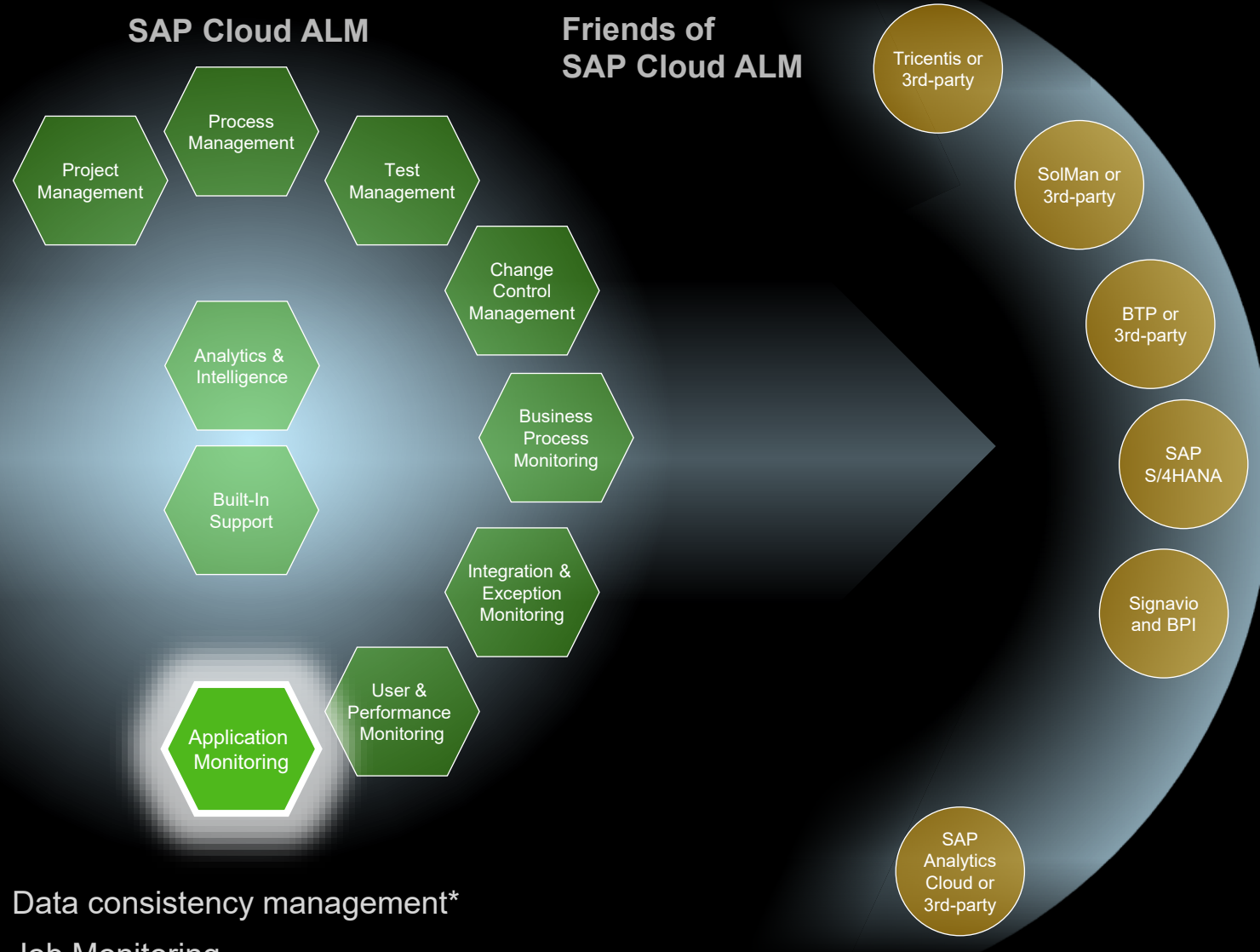
- Synthetic user monitoring (only HTTP based)



Application Monitoring

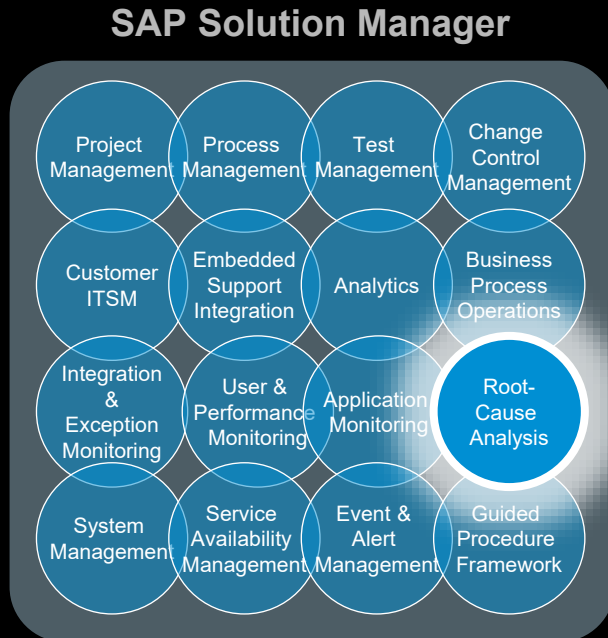


- Data consistency management
- Job Management

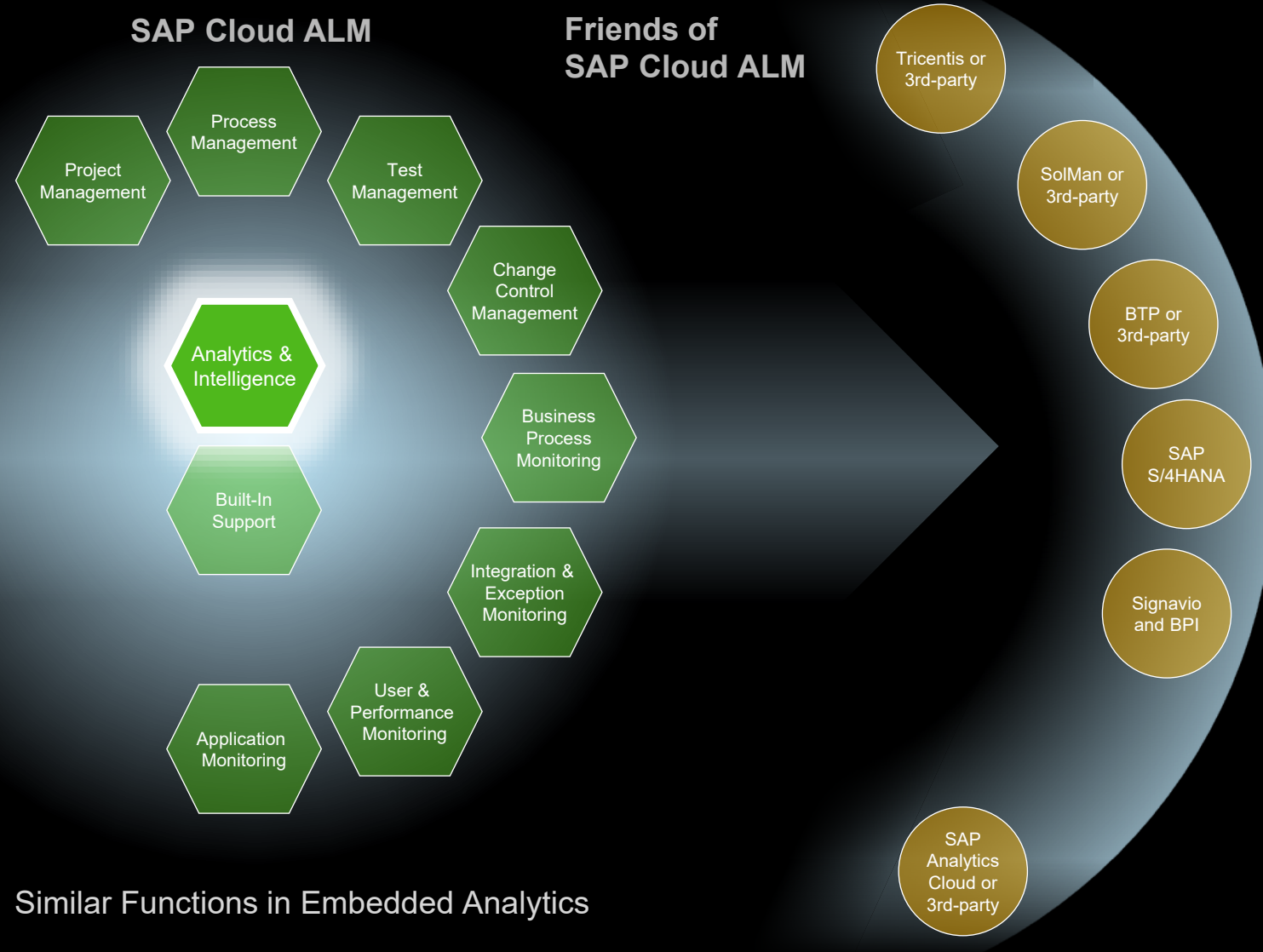


- Data consistency management*
- Job Monitoring

Root-Cause Analysis



- E2E Trace, Exception, Workload, Change, Configuration & Security Analysis

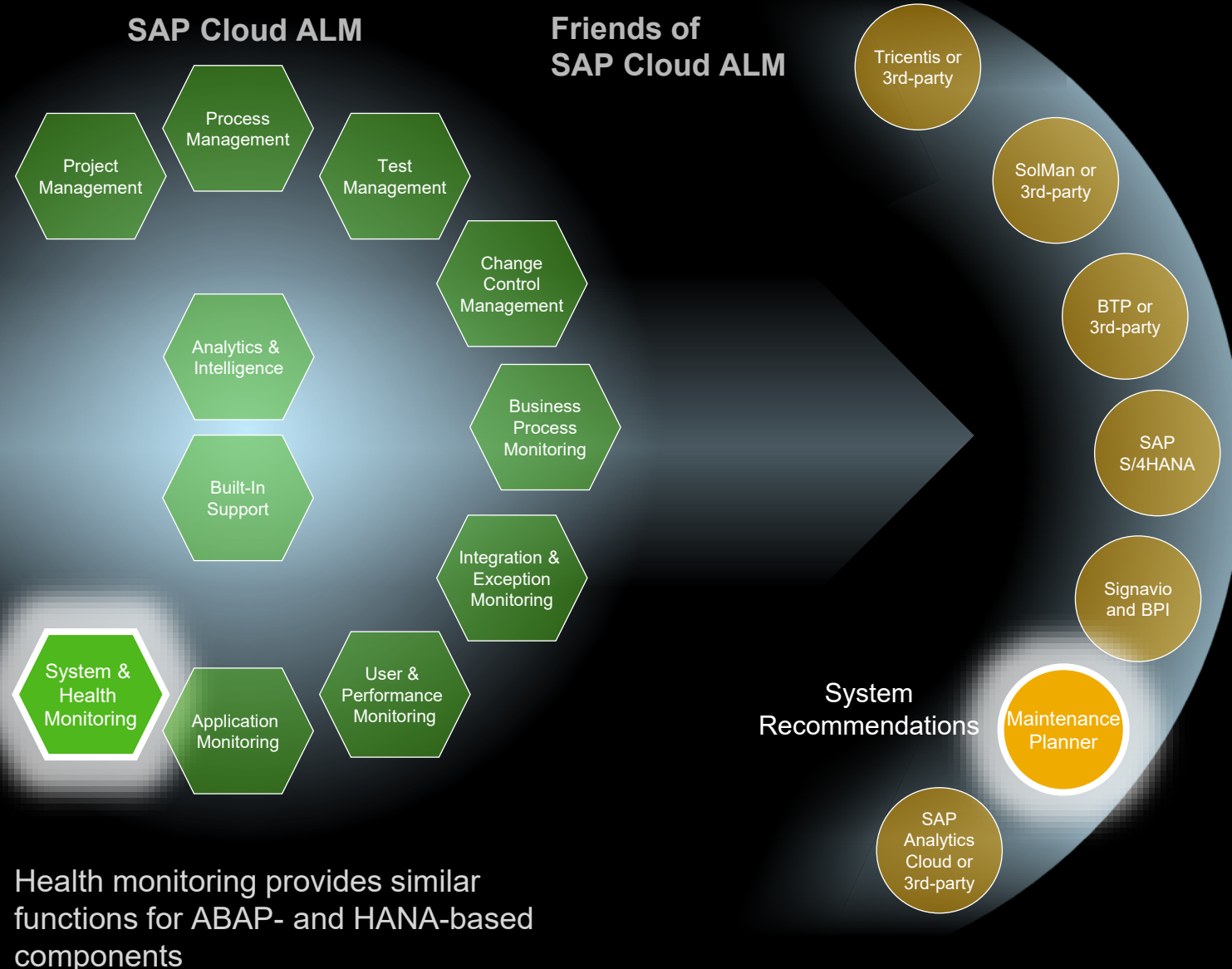


- Similar Functions in Embedded Analytics

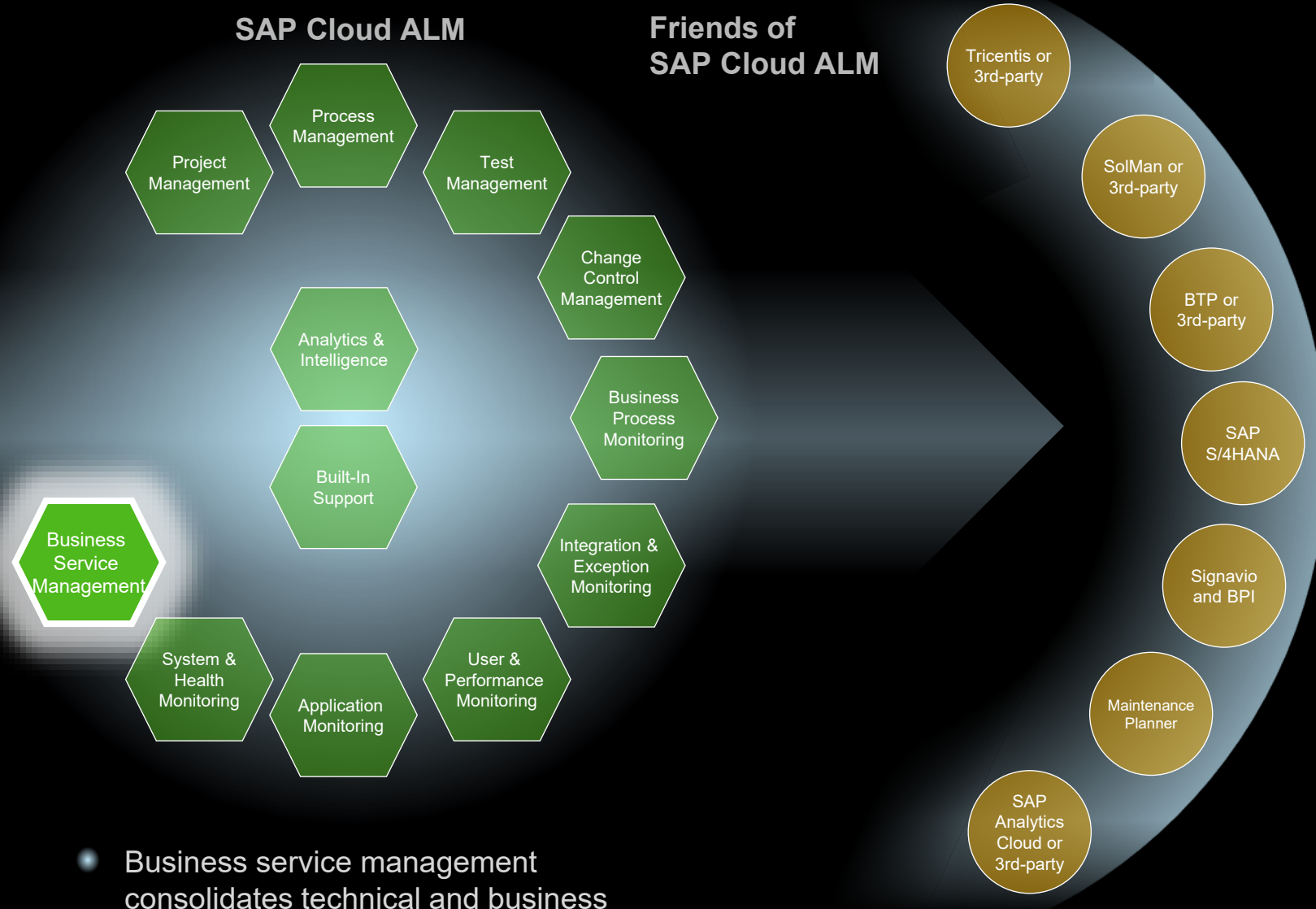
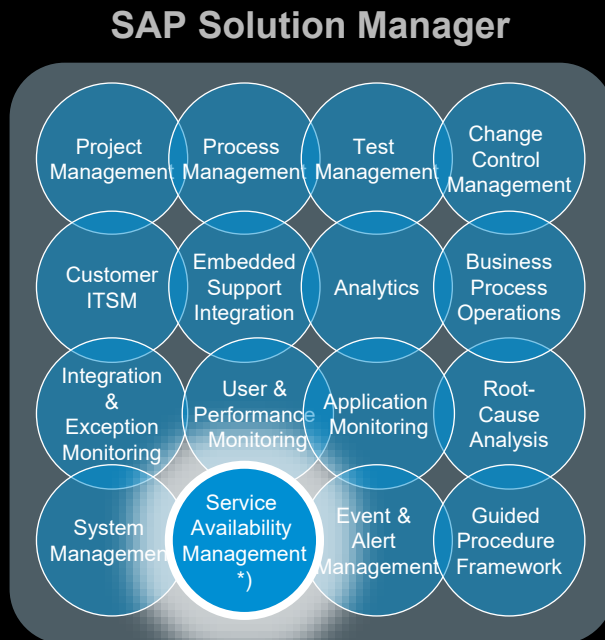
System Management



- Broad scope of system monitoring for on-premise landscapes



Service Availability Management*)

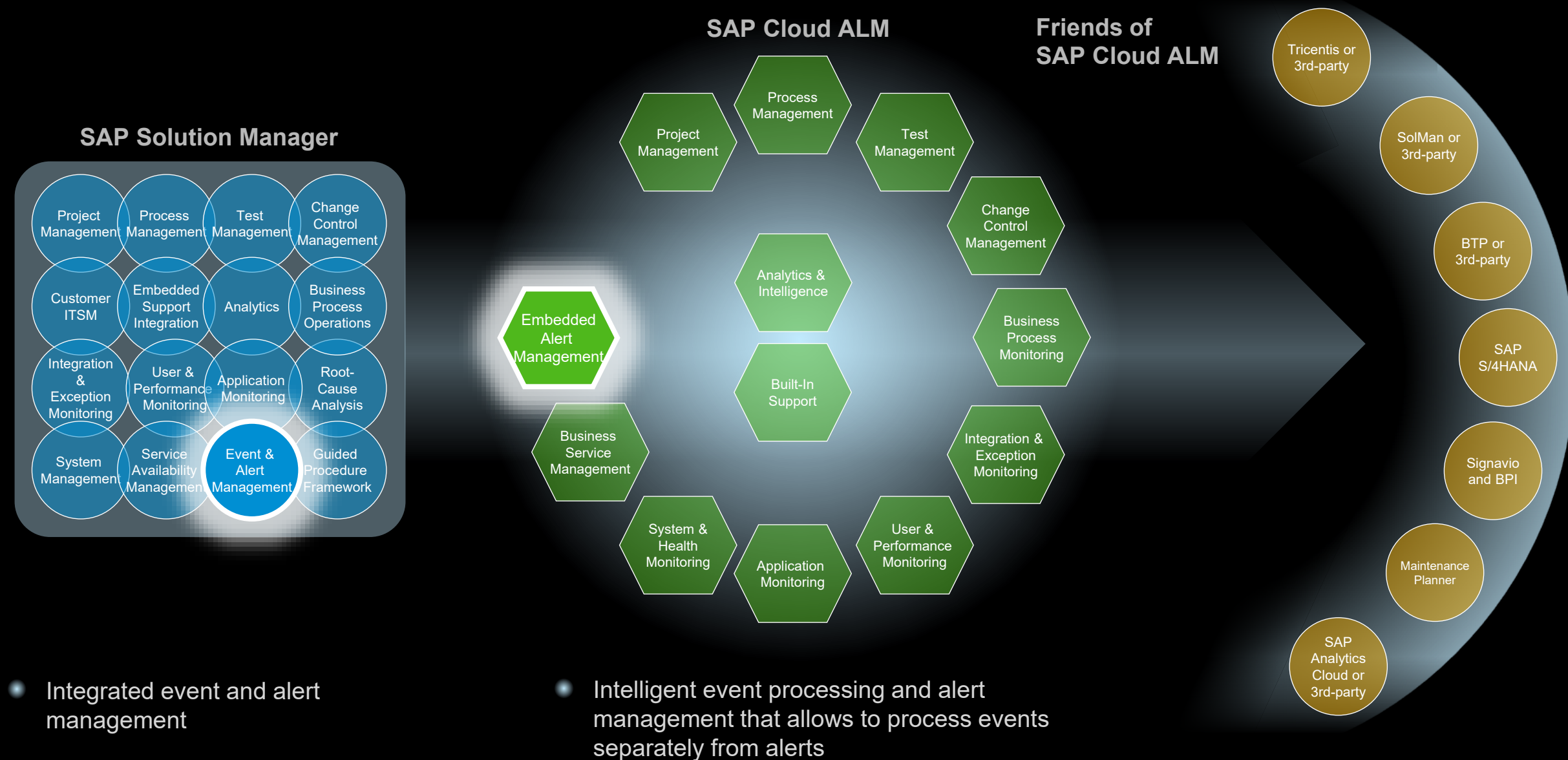


- Maintain and report service quality at technical level

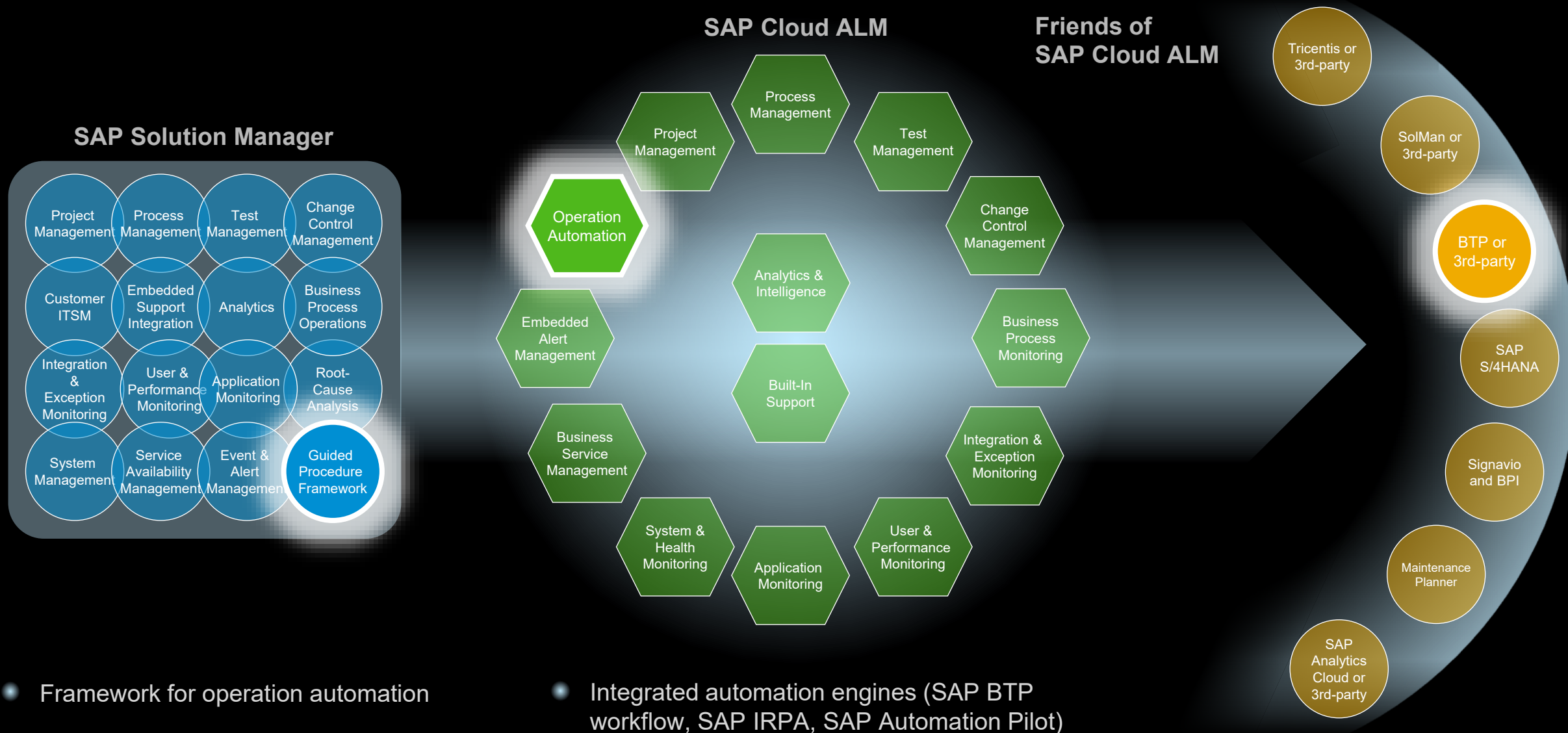
- Business service management consolidates technical and business services with visualization

*) IT calendar, SLA Management, Downtime Management

Event & Alert Management

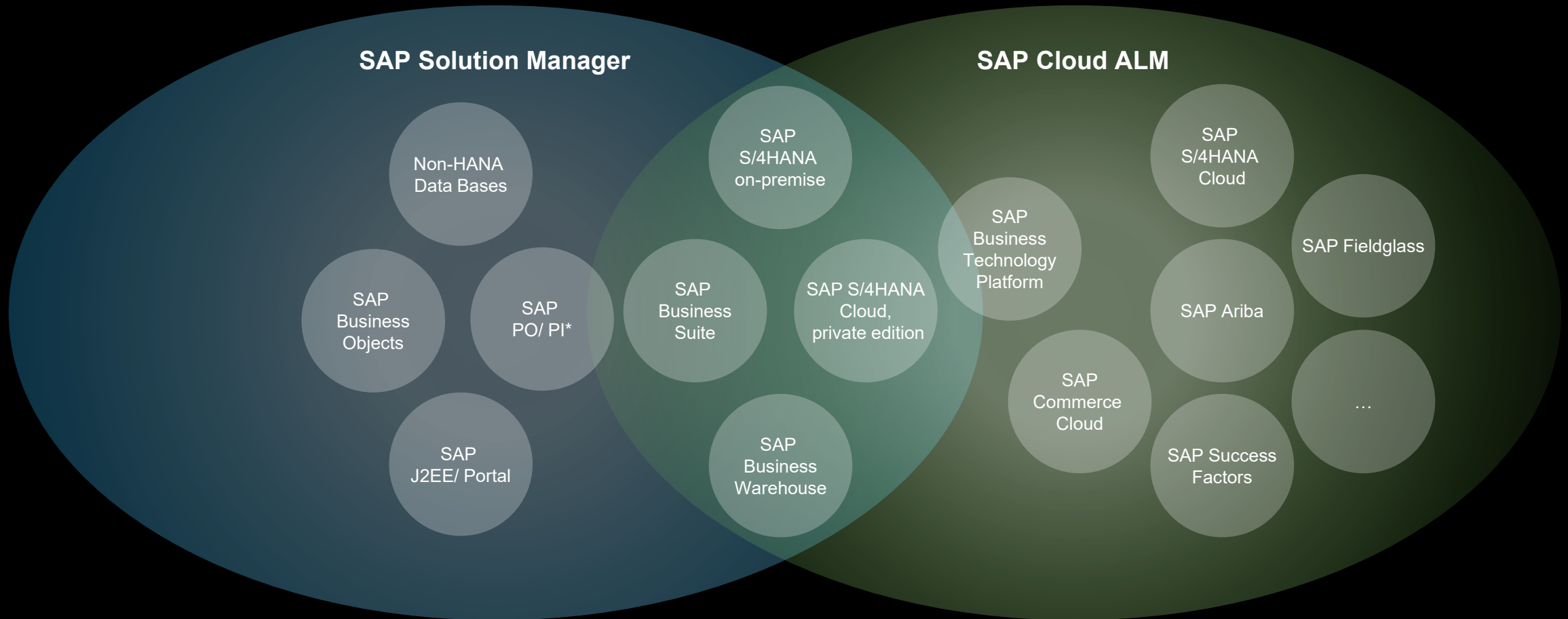


Guided Procedure Framework

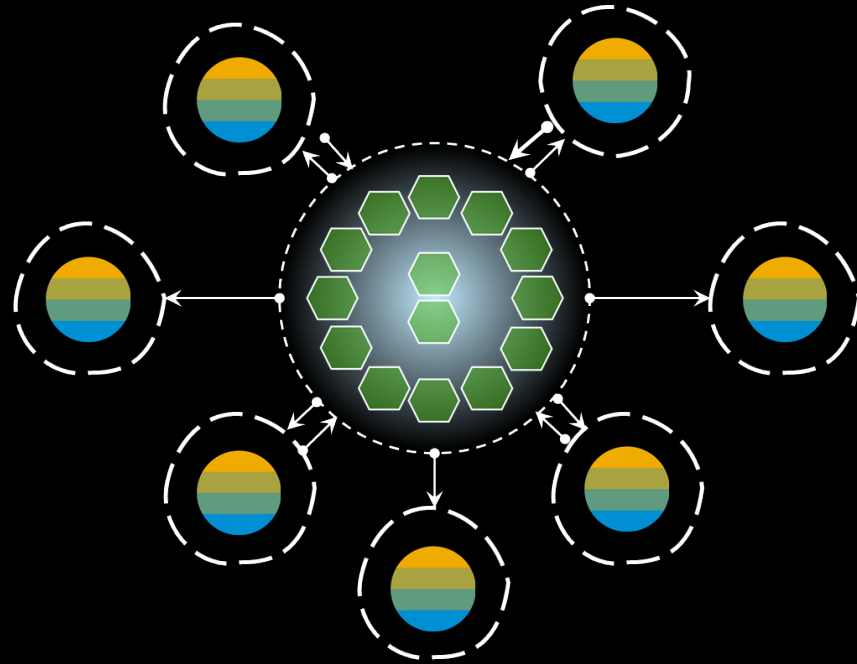


Recommended ALM Solution per Landscape

Based on Content Availability



Architecture



- Simplified architecture **without agents** and other managing components
- SAP SaaS solution with **no installation and maintenance effort** for customers
- Daily deployment, **bi-weekly feature releases**
- Open for **own content and extensions**
- Connectivity to SAP Solution Manager via generic APIs but no productized integration

Summary & Wrap-Up



Summary: What's the best ALM solution for you?

Finding the best ALM solution for you is depending on multiple aspects:

Your ALM strategy

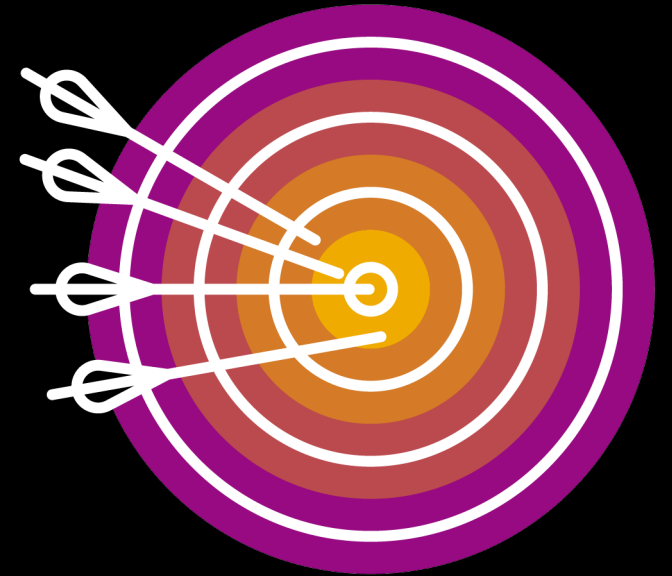
What are your required ALM features?

Your landscape strategy

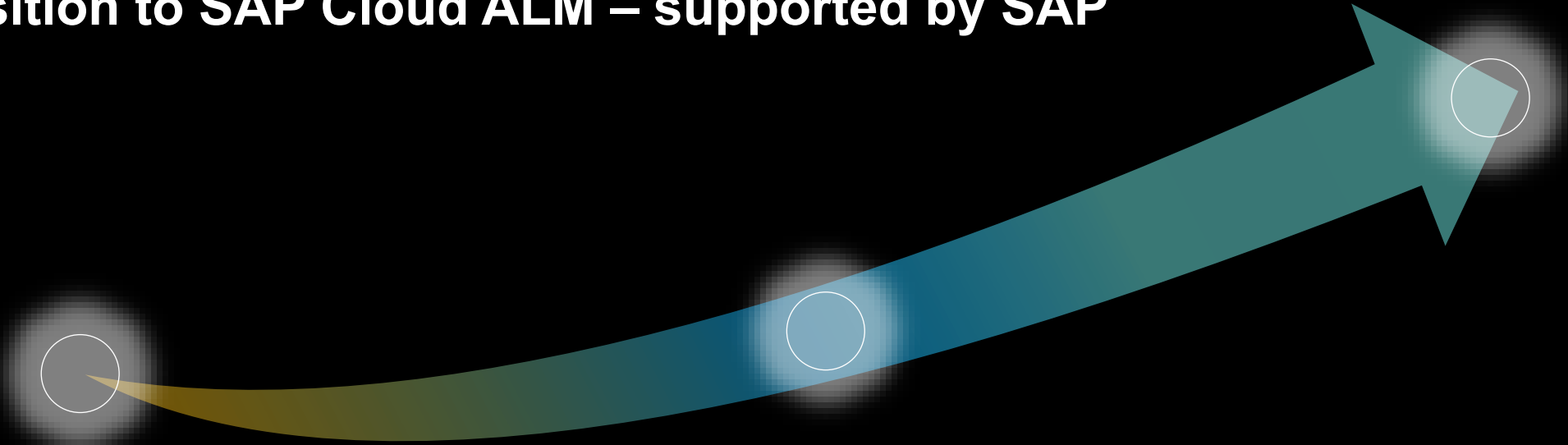
Do you move to the cloud? If yes, public or private?

Your (cloud) mindset

Do you follow a fit-to-standard or a fit-gap approach?



Transition to SAP Cloud ALM – supported by SAP



Prepare

- SAP Cloud ALM Roadmap Service
- SAP Cloud ALM Readiness Check

Implement

- Guided implementation for SAP Cloud ALM
- Request SAP Cloud ALM
- Set-Up SAP Cloud ALM
- Transfer selected data (e.g. process content)


Go-Live and Adopt

- SAP Cloud ALM Launch check

Stay in touch with ALM

Want to learn more?

Join our regular “[What’s new](#)” webinars on the SAP Learning Hub!



SAP Enterprise Support Academy

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★★★★★ 6 Ratings

Instructor-led and Online Course

Questions? Contact SAP_ES_Academy@sap.com

SAP Solution Manager 7.2 SPS11 Overview

This event celebrates the launch of SPS11 for SAP Solution Manager 7.2. Learn from our experts about the highlights for build and run in this feature-packed release.

Goals:

- Learn about the highlights of SPS11 for SAP Solution Manager 7.2.

more

1.5 HOURS
DURATION

1.5 HOURS
DURATION

3 categories more

Save for Later

You may also:
Start Course

Want to stay up to date?

See the “[What’s New](#)” section in the help portal!

What's New in SAP Cloud ALM

Find out about new features in SAP Cloud ALM.

The table below provides an overview of new features, with the most recent features at the top. You can search through the table and filter content by area and availability date.

Available	Area	Service	Feature	Description
Filter	Filter	Filter	Search within the column	Search within the column
2020-09-22	Implementation	Processes	SAP Best Practices content and Lead-to-Cash content	SAP Best Practices content and Lead-to-Cash content are now available.
2020-09-22	Operations	Integration Monitoring	Remove deleted services from configuration	You can distinguish the services that you have deleted in landscape management and

Want to get regular updates?

Join our monthly [SAP Community Call for ALM](#) and our [SAP Community Call for SAP Cloud ALM Experts!](#)

SAP Cloud ALM Expert Community Call

Join us every month to interact with experts and your peers as they share news, lessons learned and best practices about SAP Cloud ALM for implementation and operations.


Application Lifecycle Management Community Call

The free monthly webinar provides everything you need to know about SAP's Application Lifecycle Management (ALM) offerings. Get the latest news directly from SAP's topic experts!

ALM Events

SAP ALM Events & Webcasts

Learn everything you need to know about Application Lifecycle Management, get the latest news, and have your questions answered with our various ALM event formats!




ALM Roadshows

Virtual 4-hour ALM overview events for a local or regional target group.

Upcoming Roadshows:

- ✓ April 6, 2022: Helsinki, Finland (register here)
- ✓ April 2022: Netherlands (tbc)
- ✓ May 2022: Sweden (tbc)
- ✓ June 2022: Oslo, Norway (tbc)

[Info & Registration](#)



SAP Community Calls


Monthly 1h-sessions covering ALM topics, including extensive Q&A possibility.

Next Community Calls:

- ✓ **April 6:** SAP Community Call for SAP Cloud ALM Experts
- ✓ **April 20:** SAP Community Call for ALM
- ✓ **May 4:** SAP Community Call for SAP Cloud ALM Experts
- ✓ **May 18:** SAP Community Call for ALM

All calls start at 4pm CET.

[Info & Registration](#)




What's New Calls

Webcasts showing new and improved features of recent ALM software releases.

Next Webcasts:

- Calls for SAP Solution Manager and Focused Solutions after each release
- What's New in SAP Cloud ALM quarterly updates
- Calls for SAP Focused Run after each release

[Info & Registration](#)



SAP ALM Summits

Large-scale virtual events with keynotes and expert sessions on all ALM topics.

ALM Summits 2022:

- ✓ LAC: Mar.30 / Apr. 7&8
- ✓ APJ: July 26-29*
- ✓ EMEA: Sep./Oct.*
- ✓ NA: November*

(*dates are in planning and subject to change)

[Info & Registration](#)

Exclusive SAP ALM Partner Event

SAP ALM Partner Conference EMEA | May 17 - 18, 2022 | SAP St. Leon-Rot, Germany | [Register here](#) (SAP Partners only!)

<https://support.sap.com/alm-events>

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